

Enabling the User Audit Trail Data Retention Period

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Overview

The **User Audit Trail** supports a data retention period, allowing organizations to define how long **User Audit Trail** data should be kept to ensure compliance with data privacy and retention policies. After the defined number of days has passed, data older than that date will be purged from the Org.

For more information on the types of events that will be deleted, please refer to the [User Audit Trail Events & Filters](#) article.



Note:

*If you wish to set up, change, or cancel the **User Audit Trail Retention Period**, please contact Resolver Support.*



Warning:

*The **User Audit Trail Retention Period** automates the removal of **User Audit Trail** entries by permanently deleting data from within your Org's hosted environment. Resolver will not be able to recover any data that is deleted using this functionality. The organization assumes full responsibility for the decision to enable the **User Audit Trail Retention Period** and the subsequent deletion of **User Audit Trail** data, including compliance with their organization's own data retention policies and legal obligations. Such deletion will also override any data retention obligations previously agreed with Resolver. Your organization should have adequate data backup procedures and file copies to ensure that none of your desired records are accidentally lost.*

Key Details

- Retention periods are defined in days (e.g., 365 days).
- Records older than the specified retention period are automatically purged daily.
- Purged **User Audit Trail** records are permanently deleted and not recoverable.
- Once a retention period is set, a message will display in the **User Audit Trail** indicating to Administrators that a retention period has been defined and is active.

Admin: User Management Audit Trail

This organization retains user audit trail data for the last 100 days. Older data is automatically deleted. To request changes, please contact support

An Example of a User Audit Trail Retention Period Message

