

Adding a New Language to the Confidential Portal

Last Modified on 07/23/2025 2:47 pm EDT

Overview

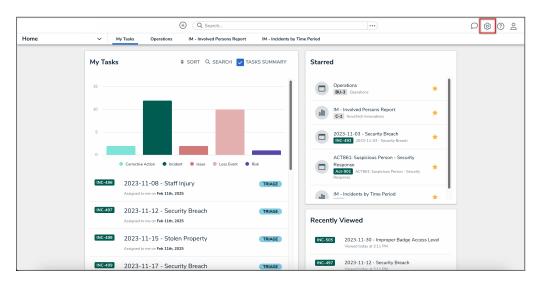
Users can add a language to an Org for a new language translation, or to use another language on the *Privacy Policy* screen that appears on the Confidential Portal, using the user's browser default language setting.

User Account Requirements

The user account you use to log into Resolver must have Administrator permission or Settings Management advance permissions to access the *Languages* screen and add a new language.

Navigation

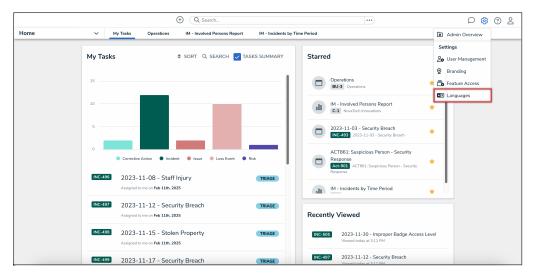
1. From the *Home* screen, click the **Administration** icon.



Administration Icon

2. From the **Administrator Settings** menu, click **Languages**.

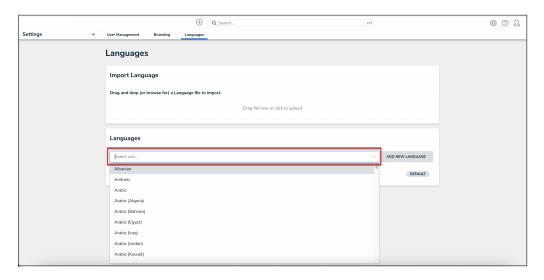




Administrator Settings Menu

Adding a New Language to the Portal

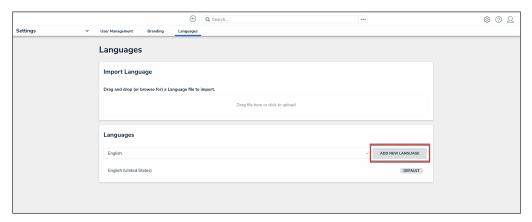
1. From the *Languages* screen, click the **Add New Language** field and select a language from the dropdown menu.



Add New Language Field

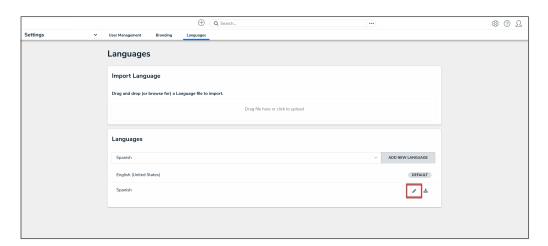
Click the Add New Language button to add the language to the list of available languages.





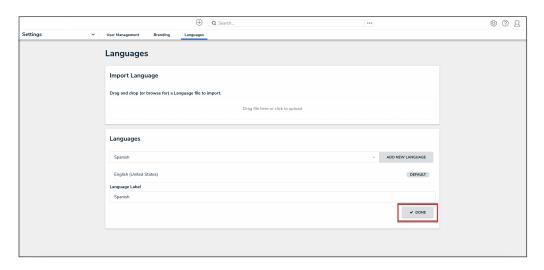
Add New Language Button

3. **(Optional):** To edit a language label, click the **Edit** icon and enter a new language label in the **Language Label** field.



Edit Icon

4. Click the **Done** button to save changes.



Done Button