

Adding a New Language to the Confidential Portal

Last Modified on 03/21/2025 3:07 pm EDT

Overview

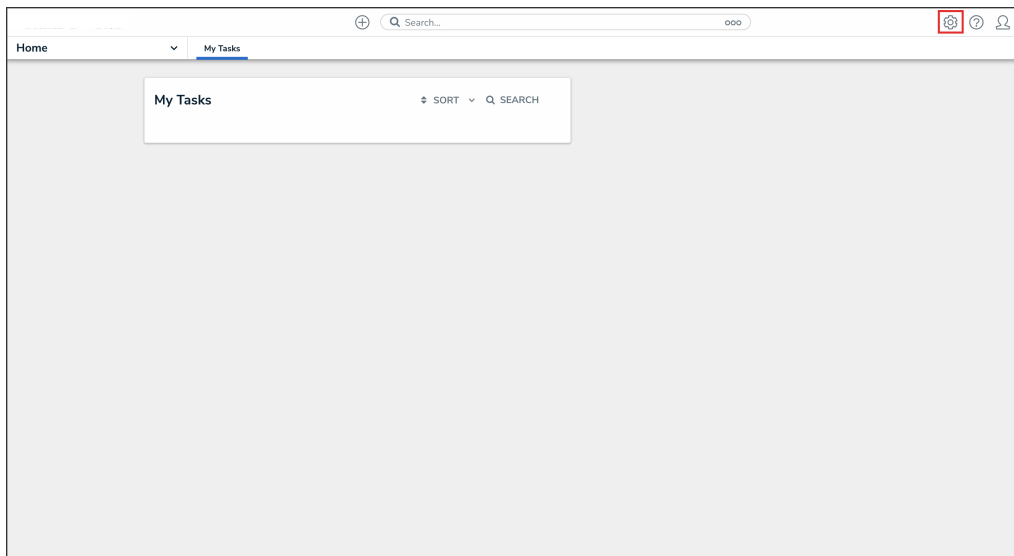
Users can add a Language to an Org in order to add a new language translation to the Org or to use another language on the **Privacy Policy** screen that appears within the **Confidential Portal**, using the user's browser default language setting.

User Account Requirements

The user account you use to log into Resolver must have Administrator permission or Settings Management advance permissions to access the **Languages** screen and add a new language.

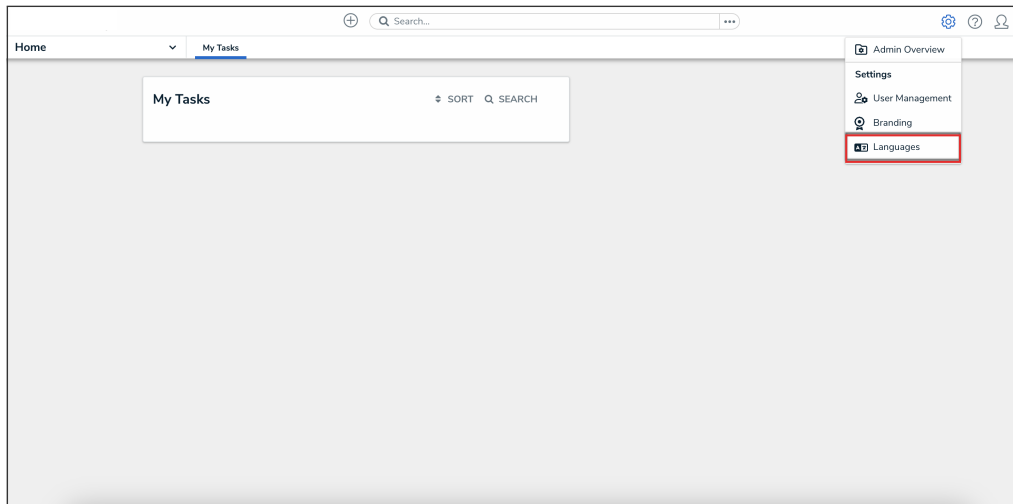
Navigation

1. From the **Home** screen, click the **Administration** icon.



Administration Icon

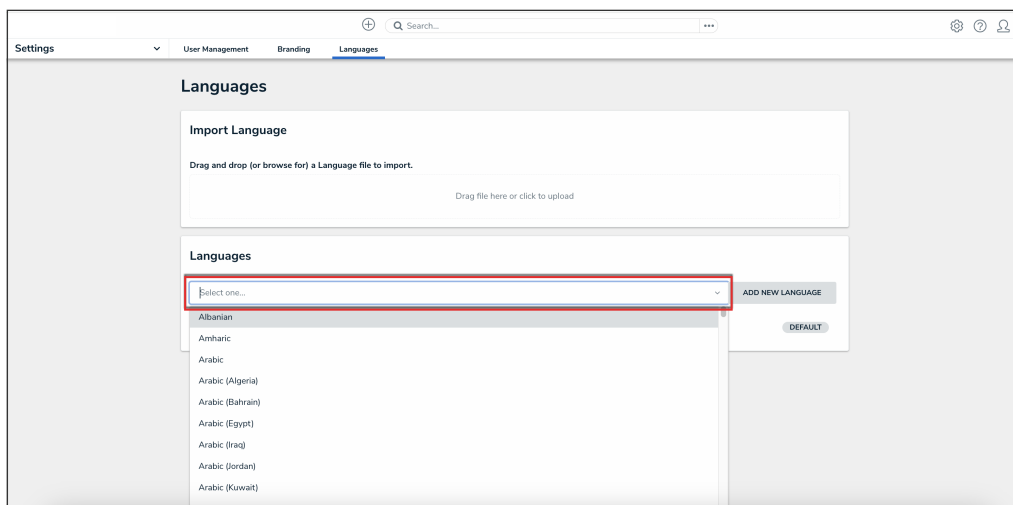
2. From the **Administrator Settings** menu, click **Languages**.



Administrator Settings Menu

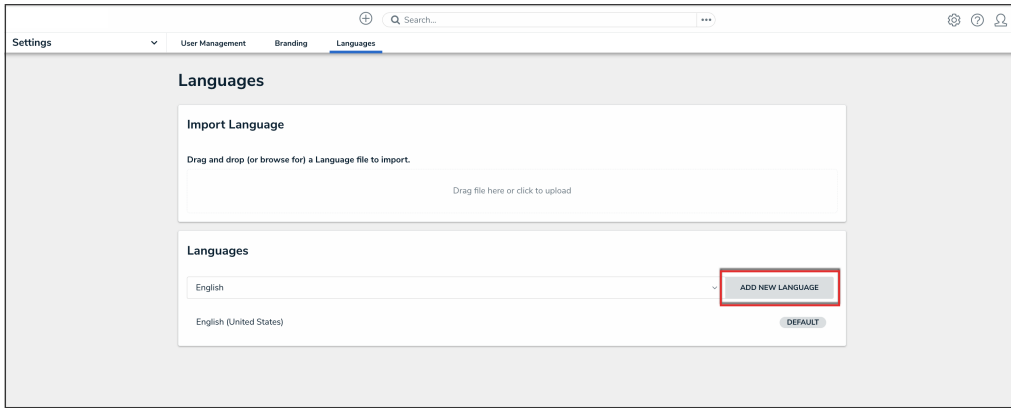
Adding a New Language to the Confidential Portal

1. From the **Languages** screen, click the **Add New Language** field and select a language from the dropdown menu.



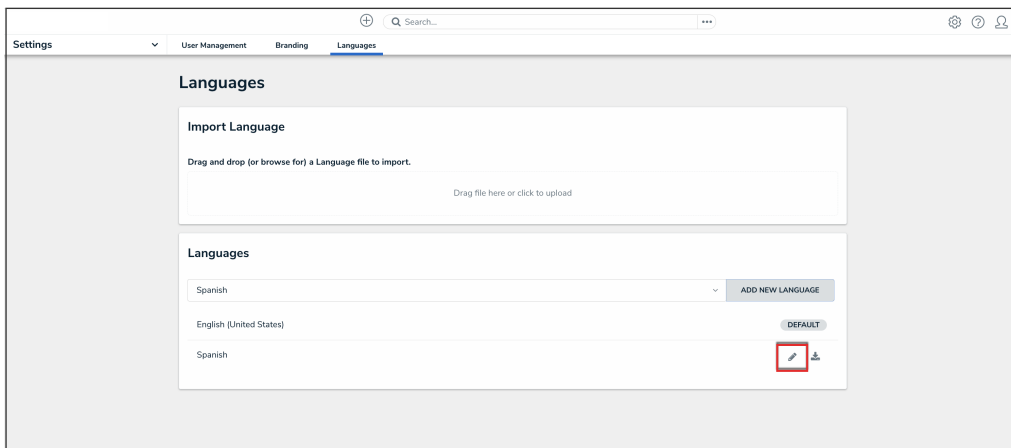
Add New Language Field

2. Click the **Add New Language** button to add the language to the list of available languages.



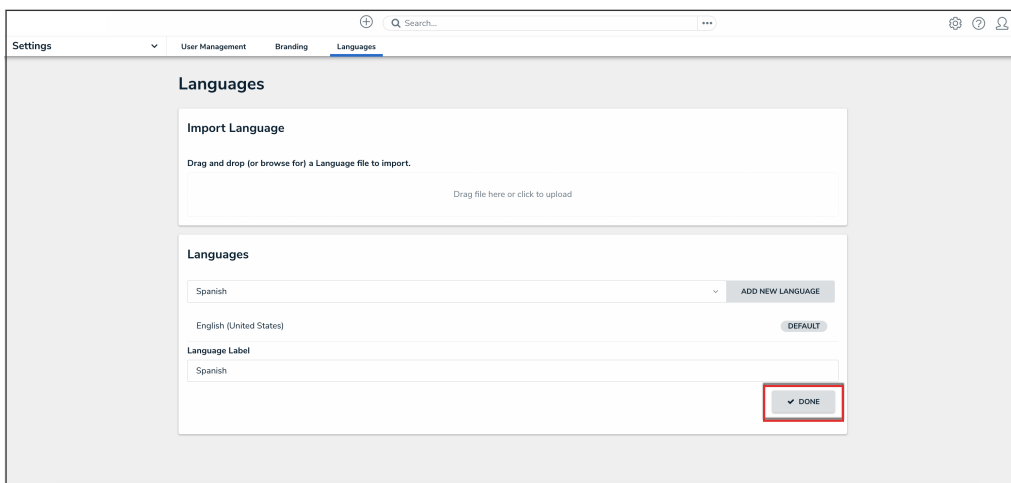
Add New Language Button

3. **(Optional):** To edit a language label, click the **Edit** icon and enter a new language label in the **Language Label** field.



Edit Icon

4. Click the **Done** button to save changes.



Done Button