System-managed Configuration

Last Modified on 03/06/2025 4:03 pm EST

Overview

Key configuration logic that supports the functioning of a feature will now be managed by the system. Users will be blocked from editing and deleting these configuration elements.

System-managed configuration elements introduce these new rules to avoid fatal-errors due to incorrect configurations within Orgs, with an added approach for contingencies to counter these rules.

- **Block deletion:** Elements flagged as system-managed cannot be deleted via the Resolver UI or APIs
- **Block edits:** Elements flagged as system-managed cannot be edited via the Resolver UI or APIs
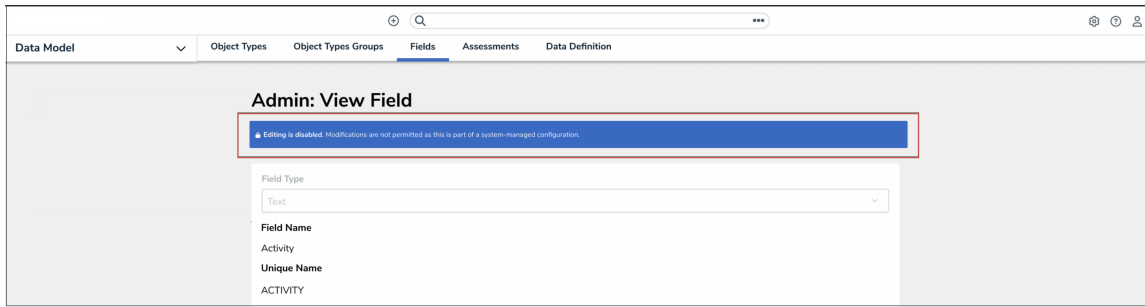
> **Note:**
> For the 24.3.1 release, this feature will only apply to automatically generated configuration required for Playbooks Automation, including Playbook-related object types, object type groups, fields, formulas, relationships and references, workflows, workflow states, workflow triggers, and data definitions.

The current scope of elements that can be flagged as system-managed are:

- Object types
- Object type groups
- Fields
- Formulas
- Relationships and references
- Workflow states and triggers
- Data definitions

When a user opens a system-managed element, a message will appear that lets them know that they cannot edit or interact with some of its fields.

System-Managed Configuration Message

In some cases, system-managed configuration can be edited or deleted. Please reach out to Resolver Support for further assistance.

> **Note:**
> Any system-managed configuration that has been in use and has data cannot be deleted.