

Version 24.3 Release (Dispatch)

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Dispatch Feature

Allow Locations to Sync with Dispatch if the Latitude/Longitude Field has an Invalid Value

If a Location's latitude/longitude field values are invalid within Resolver Core, the system will automatically replace invalid values with 0,0, allowing the location to sync with dispatch.

Support for C-Cure 3.0

- This version of Core Dispatch fully supports the C-Cure 3.0 Connector.

Bug Fixes

Dispatch

- Closed Dispatch with an empty **Record Owner** field will now create an activity within Resolver Core with an empty **Activity Owner** field.
- RTAs will only apply to dispatches with the specified priority (e.g., high). RTA priorities are specified under the **By Priority** toggle switch on the **RTA** screen accessed through **Settings**.
- The **Dispatcher** field in the **Dispatches** table will be populated with the dispatcher's name when a Dispatch is created. The dispatcher's name is the name of the user who created the Dispatch.
- When dragging and dropping an officer onto a Dispatch record, the Dispatch will automatically start.
- The **Messages** pop-up will be closed on initial login to Dispatch to prevent the system from slowing down and freezing during login.
- An issue causing officer task actions not appearing in the Officer's panel view if the highlighted task list is collapsed has been addressed.

Officer Mobile

- Resolved an issue where the total number of messages was displayed incorrectly.