

Logging into the Internal Auduit Managment Application

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Overview

The Primary Administrator will receive their login credentials from Resolver[®]. All other users will receive an automatic email from the **Resolver Notifications** <**noreply@resolver.com**> address with instructions on creating a password when an Administrator creates an account for you.

Tip: If you have not received an activate profile email, please check your email folders (junk, etc.) for an email from **Resolver Notifications** < noreply@resolver.com>.

Resolver. A KROLL BUSINESS	ACTIVATE PROFILE
н	
Welcome to Activate your profile to start collab	orating.
ACTIVATE PROFILE	
This link will expire on Saturday, August 19th 2023 at 12:12 am If the link expires, you can receive another via the login page by clicking Change Pa	assword
What is Resolver?	
Resolver is an all-in-one platform for managing the wide variety of risks that morganization. Learn more at <u>www.Resolver.com</u>	nay pose a threat to your
Powered by Resolver. A build bookers You are receiving this email because your company has subscribed to Reso	slver

Example -Activate Profile Email



Note:

The login screen indicates which country your data is currently being stored in. See the Data Region article for more information.



Related Information/Setup Single Sign-On (SSO)

If your organization is uses SSO authentication to log in, please refer to the Single Sign-On (SSO) category for further information.

• Single Sign-On (SSO)

Multi-factor Authentication

If multi-factor authentication (MFA) has been configured for your user, open your **Authenticator App**, enter the **6-digit code** into the **Resolver MFA** screen and click the **Verify** button. To set up MFA for the first time or after an MFA reset, review our Multi-Factor Authentication User Setup guide.

R. Multi-Factor Authentication
Enter 6-digit code from your authenticator app.
Remember this device for 30 days
Haven't receive a code? <u>Resend a new code</u> .

Multi-Factor Authentication Screen

IP Authorization Control

IP authorization helps Administrators control who is accessing specific Orgs based on their IP address. It can be configured to validate all users, including SSO or users signing in with a username and password.

If IP Authorization Control is enabled, your IP address will be validated against the entries on the Org's IP allow list. If your address doesn't match any of the entries, that Org will not be accessible after login. You will see an Access Denied error after you login If you don't have access to any Orgs due to failed IP address validation.



R. Login	
Access Denined. Please contact you administrator.	
La user@domain.com	
	LOGIN
Your data is stored in Canada	

Access Denied Login Error

Please refer to the IP Authorization category for more information, including functionality for additional login scenarios.

• IP Authorization Control

Please refer to the Password Requirements article for more information on the password conditions.

• Password Requirements

Logging In

1. Open the email sent from **noreply@resolver.com**.



Resolver. A KROLL BUSINESS	ACTIVATE PROFILE
Hi	
Welcome to Velcome to	collaborating.
ACTIVATE PROFILE This link will expire on Saturday, August 19th 2023 at 12:12 am If the link expires, you can receive another via the login page by clicking Cha	nge Password
What is Resolver? Resolver is an all-in-one platform for managing the wide variety of risks organization. Learn more at <u>www.Resolver.com</u>	that may pose a threat to your
Powered by Resolver. A MOLE MOMMENT You are receiving this email because your company has subscribed	i to Resolver

Example - Activate Profile Email

2. Click the **Activate Profile** button.



Resolver. A KROLL BUSINESS	PROFILE
Hi	
ACTIVATE PROFILE This link will expire on Saturday, August 19th 2023 at 12:12 am If the link expires, you can receive another via the login page by clicking Change Password	
What is Resolver? Resolver is an all-in-one platform for managing the wide variety of risks that may pose a three organization. Learn more at <u>www.Resolver.com</u>	at to your
Powered by Resolver. Aviou Business You are receiving this email because your company has subscribed to Resolver	

Activate Profile Button

- 3. From the *Login* screen, click the **Create Password** button.
- 4. Enter your password in the **New Password** field. Your password must be at least 9 characters and contain alphanumeric characters; spaces are also permitted. Please refer to the Password Requirements article for more information on the password conditions.
- 5. (Optional) Click the Show Password icon to confirm the password entered is correct.
- 6. Click Set Password.
- 7. Review the **Terms of Service**, then click **Accept Terms**. All new users must accept the Terms of Service before continuing.
- 8. From the *Password Confirmation* screen, click the Login link.
- 9. From the *Login* screen, enter the **email address** that received the create password email in the **Email Address** field.
- 10. Enter your password in the **Password** field.



R. Login		
* Email Address		
Luser@domain.com		
* Password		
Password		
	CHANGE PASSWORD	LOGIN
[+]	Your data is stored in Canada	

Login Screen

11. Click the **Login** button.

