

Supported Language Translations

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Overview

The **Languages** feature allows you to customize the language text in Resolver's user interfaces (e.g., applications, fields, object types, etc.). By downloading a Languages .csv file, you can map language translations to the user interface text and upload the .csv file for use within Resolver.

After a user logs in, Resolver uses the default browser language and maps the correct .csv language file to the user interface. If Resolver cannot match to the user's default browser language, the system will look at the user's Resolver profile to map the correct language.

Related Information/Setup

For more information on how to download a language .csv file, please see the article below:

- [Add a New Language](#)

Important Notes

- Translations are not pre-loaded or automatic. They must be manually entered into the spreadsheet.
- Content in the spreadsheet inside curly { } brackets is dynamic and should not be translated.
- If the user's browser is set to an unconfigured language and the user has made no changes to the language preferences in their profile, the default language is U.S. English.
- You can select a pre-configured language in a [user's profile](#) to choose how the UI (User Interface) and applications will be translated.



Note:

The default language selected in a user's browser will take precedence.

- If your version of Resolver contains multiple organizations, translations must be configured for each org.
- Once a new language has been added to Resolver, it's impossible to delete it; however, you may edit the translations.
- Editing the default language through this feature is not currently supported.

Supported Languages

Resolver® supports the following language translations:

| Supported Language | Dialect |
|------------------------|--------------------|
| Afrikaans | |
| Albanian | |
| Amharic | |
| Arabic | |
| Basque | |
| Belarusian | |
| Bemba | |
| Bengali | |
| Bosnian | |
| Bulgarian | |
| Burmese | |
| Cantonese | |
| Catalan | |
| Chinese Traditional | Chinese Simplified |
| Creole | |
| Croatian | |
| Czech | Czech Republic |
| Danish | Denmark |
| Dutch | Belgium |
| | Netherlands |
| English | Australia |
| | Belize |
| | Canada |
| | Caribbean |
| | Ireland |
| | Jamaica |
| | New Zealand |
| | Philippines |
| | South Africa |
| | Trinidad |
| | UK |

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|------------------|---------------|
| | U.S.A. |
| | Zimbabwe |
| Esperanto | |
| Estonian | |
| Faroese | Faroe Island |
| Filipino | |
| Finnish | |
| French | Austria |
| | Belgium |
| | Burkina Faso |
| | Canada |
| | France |
| | Galician |
| | German |
| | Luxembourg |
| | Monaco |
| | Spain |
| Germany | German |
| | Liechtenstein |
| | Luxembourg |
| | Switzerland |
| Greek | |
| Gujarati | |
| Haitian (Creole) | |
| Hebrew | |
| Hindi | |
| Hungarian | |
| Indonesian | |
| Italian | Italian |
| | Switzerland |
| Japanese | |
| Karen | |
| Kazakh | |
| Khmer | |
| Kinyarwanda | |

| | |
|------------------------|------------|
| Kiswahili (Swahili) | |
| Korean | |
| Latvian | |
| Lithuanian | |
| Macedonian | |
| Malay | |
| Malayalam | |
| Maltese | |
| Maori | |
| Marathi | |
| Norwegian | Bokmal |
| Oromo | |
| Persian | |
| Polish | |
| Portuguese | Brazil |
| | Portugal |
| Q'uechi | Bolivia |
| | Ecuador |
| | Peru |
| Romanian | |
| Russian | |
| Serbian | Bosnia |
| | Montenegro |
| Sinhala (Sinhalese) | |
| Slovak | |
| Slovenian | |
| Somali | |
| Spanish | Argentina |
| | Basque |
| | Bolivia |
| | Castilian |
| | Catalan |
| | Chile |
| | Columbia |
| | Costa Rica |

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|-------------|--------------------|
| | Dominican Republic |
| | Ecuador |
| | El Salvador |
| | Guatemala |
| | Honduras |
| | Mexico |
| | Nicaragua |
| | Panama |
| | Paraguay |
| | Peru |
| | Puerto Rico |
| | Spain |
| | Uruguay |
| | Venezuela |
| Swahili | |
| Swedish | Sweden |
| | Finland |
| Switzerland | German |
| Tagalog | Philippines |
| Tamil | |
| Telugu | |
| Thai | |
| Turkish | |
| Ukrainian | |
| Urdu | |
| Vietnamese | |
| Welsh | |
| Xhosa | South Africa |
| Zulu | South Africa |

Unsupported Languages

Resolver does **Not** support the following language translations:

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|----------------------------------|
| Unsupported Languages |
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| |
|-------------|
| Azerbaijani |
|-------------|

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|---------------------|
| Catalan (Valencian) |
| Dari |
| Georgian |
| Hause |
| Napali |
| Pashto |
| Punjabi |