

# Opt-Out Multi-Factor Authentication for a Specific User

Last Modified on 08/07/2024 1:26 pm EDT

#### **Overview**

If a user has MFA set up but needs to access a specific Org without MFA, an Administrator can disable MFA for that Org.

## **User Account Requirements**

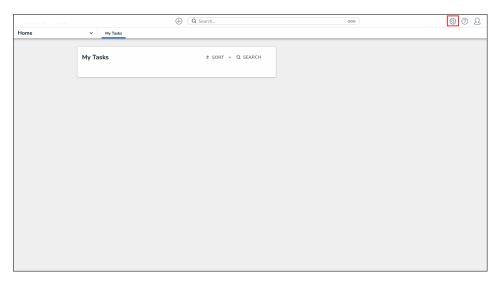
Only Administrators can enforce multi-factor authentication (MFA) on their Org.

## **Related Information/Setup**

Please refer to the Multi-Factor Authentication User Setup article for more information on setting up users with MFA.

## **Navigation**

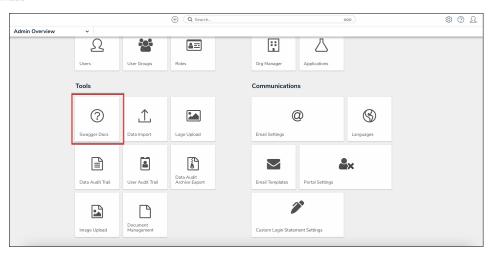
1. From the *Home* screen, click the **Administration** icon.



Administration Icon

2. From the *Admin Overview* screen, click the **Swagger Docs** tile under the **Tools** section.

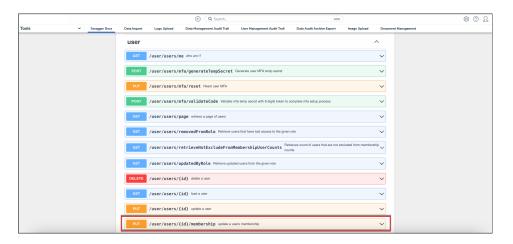




Swagger Docs Tile

# Opting Out of Multi-Factor Authentication for a Specific User

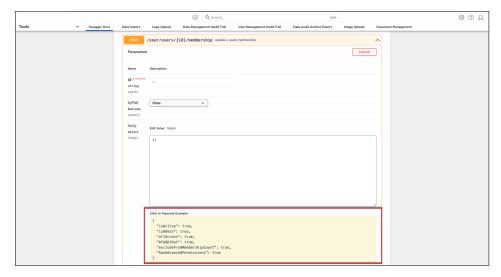
 From the *Admin: Help* screen, click the user topic to expand the list of endpoints and click Put /user/users/{id}/membership to open the parameters.



API Endpoint

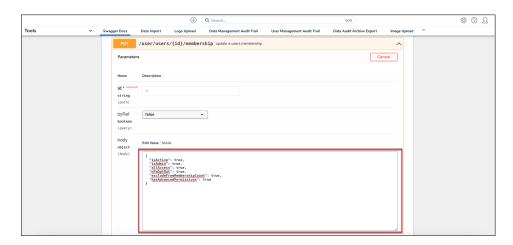
2. Click the example value to load the call into the body.





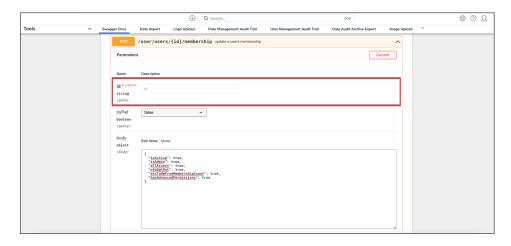
Example Value

3. Delete all additional calls and commas, excluding "mfaOptOut": true".



Edit Body

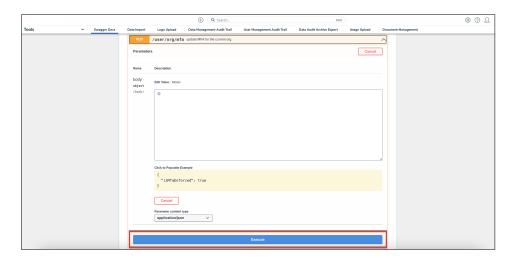
4. Enter the user ID in the id field. For information on how to retrieve a user ID, click here.



ID Field

5. Click the **Execute** button to execute the API call.





Execute Button