Command Center App Summary

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Activity Tracking

- Track basic security activities performed based on type, location, officer, and time spent

- Escalate any security activity to an incident to fully document incident details (requires IM)

- Document Service Requests\Work Orders assign owners and managers in a single view

Dispatch

- Setup Security Operation Zones, Teams, and Officers

- Create a dispatch call quickly with templates

- Add comments and messages to dispatches and coordinate with the team

- Schedule one-time activities or reoccurring

- Configure rules and notifications

- Monitor active calls and officers via integrated maps

Alarm Handling with Access Control Integrations

- Register devices and plot onto floor plans

- Set up rules for events by type, device, or time

- View alarms on the floor plan easily escalate to dispatch

- Auto-Acknowledge and Close the alarm in the source system

Key Reporting

- Officer response time metrics by Activity Type

- Daily activity logs

- Activity by site