Version 3.4+ Release Notes

Version 3.4.3 (Hotfix)

Bug Fixes

- An issue with formula gauges not displaying on forms has been resolved.

- Reports with a horizontal rule in free-form text can now be exported as PDF files.

- The performance of data analytics exports has been improved.

Version 3.4.2 (Hotfix)

Bug Fixes

- An issue with bar charts spanning multiple pages in report exports has been corrected, and heatmaps have also been restored to their original width.

- Read-only fields in the Data Grid will once again show scroll bars and the Open Palette button.

- Nav forms better handle extensive inferred permissions.

- Responsiveness of searching from the palette has been improved.

- Point in Time reports once again work with parameters.

- An issue with objects loading into a blank palette from a data grid has been resolved.

Version 3.4.1 (Hotfix)

Improvements

- The password history of Core has been increased from 5 to 13.

- Adding users via API can now be done via email address instead of by user ID.

- Users that are added to a new organization now receive an email notification.

- Core better handles deletion of objects with large numbers of references.

- Search now works for larger user groups.

- If a user only has read permissions for a cell in a data grid, the cell is no longer editable.

- Following a link to a specific location in Core other than the main login page will correctly recognize SSO user.

- Support Users can still be enabled even if the number of licensed users has been exceeded.

Bug Fixes

- Users can now add a new object to a relationship table in a palette.

- If a child object is archived, the parent object still appear in reports that exclude archived objects.

- Report exports now show all data for large bar charts.

Version 3.4

New Features

Intelligent Triage

Users of the Incident Management app can use Intelligent Triage to automatically identify entities when triaging incidents. This helps to improve an organization's understanding of the incident, the accuracy and completeness of the documentation, and the efficiency of the triage process. This feature must be enabled on the org and relies on specific fields, forms, relationships, and objects. Contact your Customer Success Management for more information.

Rely on Objects in Relationship Tables

This feature gives end-users the ability to assess an object using data from other assessments through an Advanced Relationship table. This is useful for Risk Owners and Requirement Owners who may need to use previously assessed data (such as Controls) across business units and/or assessments.

Administration Improvements

- The number of licensed, enabled, and inactive users are now displayed on the Users page.
- Last login times now appear below each user on the Users page.
- It's now possible to impersonate admin users. Completing admin tasks while impersonating another admin is not supported.
- Admins can now add existing users to their orgs through the UI. As a security measure, admins cannot modify another user's name or email address.
- A new logo upload feature enables admins to change the logo of their org.
- Admins can refresh a single formula across all objects for an object type. Contact Resolver Support if multiple formulas need to be refreshed on an object type.

Knowledge Base Redesign

- The Knowledge Base has been redesigned to maximize ease of use and make navigation easier. Notable changes and improvements include:
  - A new home page design that enables users to quickly access key content.

- A navigation panel on the left side of the screen to make it easier for customers to traverse Knowledge Base.
- A list of related articles will appear whenever the user is in an article or section.
- An improved search experience and results.
- A new Project Success Center to help guide users through the implementation process.
- An updated Support landing page.
- For further guidance on the new Knowledge Base, see How to Navigate the Knowledge Base.

Bug Fixes

- Formulas now auto-calculate on activities created from closed dispatches.
- Fixed a bug that sometimes prevented objects from being created if the previous palette had an image uploaded to it.
- Exporting a report to Excel no longer produces a corrupt file.