

Add a Clear Fields, Roles or Relationships Action to a Transition

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The **Clear Fields**, **Clear Roles**, and **Clear Relationships** actions clear the values from selected fields, roles, or relationships on a form (excluding formulas). These features are particularly helpful to users who are working with existing assessments because they avoid the need to go into the assessment and manually remove data that's no longer applicable.

For example, the **Clear Fields** or **Clear Relationships** actions could be used when a user is relaunching an assessment, while the **Clear Roles** may be used when assigning an object type or assessment to a new user in a different role.

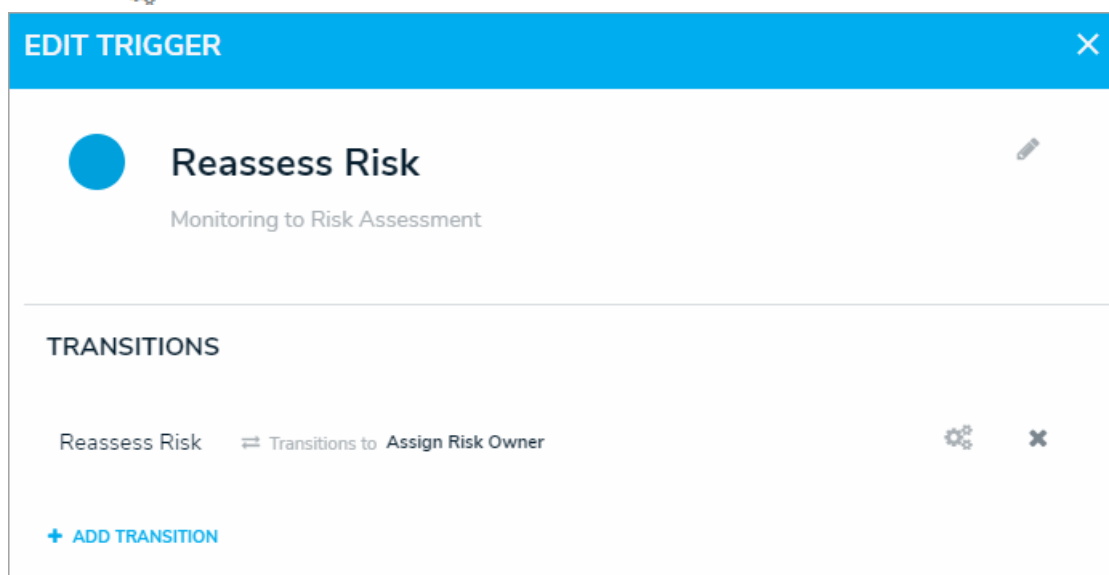
Before you can create these actions on a workflow state, the fields, roles, and relationships must be added to the object type as components and a transition must be created. See [Add a Trigger & Transition to a State](#) article for instructions.



Because the **Clear Roles** action takes precedence over the **Role Management** action, avoid adding both these actions to the same transition, as the **Clear Roles** action will clear all roles, including any specified in the **Role Management** action, from the form.

To add a Clear Fields, Clear Roles, or Clear Relationships action to a transition:

1. From the **Edit Workflow** page, click a trigger below a state to open the **Edit Trigger** palette.
2. Click the  icon next to the transition.



A transition on the Edit Trigger palette.

3. Click **Add Action** in the **Actions** section.

EDIT TRIGGER

Reassess Risk

Monitoring to Risk Assessment

TRANSITION DETAILS

Name

Reassess Risk

Destination State

Assign Risk Owner

Bypass Required Fields.

CONDITIONS

+ ADD CONDITION

ACTIONS

+ ADD ACTION

✓ DONE

The Transition Details, Conditions, and Actions section of the Edit Trigger palette.

4. Select **Clear Fields**, **Clear Roles** or **Clear Relationships** from the **Type** dropdown menu.
5. Enter a name for the action in the **Name** field.
6. Depending on your selection in step 4 above, make the following selection in the dropdown menu:

In the Type dropdown menu, if you selected	Then
Clear Fields	• Select the fields you wish to clear data from (once the object transitions) from the Fields dropdown menu.

Clear Roles	• Select the roles field you wish to clear data from (once the object transitions) from the Roles dropdown menu.
Clear Relationships	• Select the relationship fields you wish to clear data from (once the object transitions) in the Relationships dropdown menu.

ACTIONS

Type

Clear Roles

Name

Clear Risk Owner

Roles

Q

Risk Owner

×

CANCEL

✓ CREATE

7. Click **Create**.