

Form Translation Overview

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Overview

The **Form Translation** feature translates plain text or rich text fields from a Resolver supported language (e.g., German, Italian, Arabic, French, etc.) to the Org's defined base language (e.g., Spanish, English, etc.).



Note:

Resolver Support must enable the Form Translation feature.

The screenshot shows an incident form titled "INC-2020-12-14-81 Health & Safety". The "Observation Details" section contains a text field with the text "Machine translated from French on Dec 13, 2020". A tooltip is visible over this field, indicating the translation status. Other fields include "Business Unit", "Incident Start DateTime", "Involved Location(s)", "Involved People", "Witness Statement", "Observed Date/Time", and "Linked Incidents".

Plain Text Field Translated from French to English

Original Translation Icon

You can view the original text by clicking on the **Original Translation** icon. When a Translation is complete, it cannot be edited. The system will not translate any additional changes.

This screenshot is identical to the one above, but with a red box highlighting the "Original Translation" icon (a document with a green arrow) located next to the translated observation text.

Related Information/Setup

User's with Admins permissions can select which text fields are available for translation once the feature has been enabled. For further information, see the [Enable Translations on Forms](#) article.

- [Enable Translations on Forms](#)

See [Supported Languages Translations](#) article for a list of supported languages.

- [Supported Language Translations](#)
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Important Notes

- Large Text field translations (e.g., over 5000 bytes) may remove spaces between words resulting in chunks on unformatted text.
- Rich text fields have a 20,000-character limit. Translating from one language to another can increase the amount of text (characters) in this field. A system notification banner will appear, indicating that the text will be reduced to the maximum limit.
- For the best performance, Resolver recommends adding no more than five translatable fields to a form.