

# Launch Dispatch in the New Microsoft Edge

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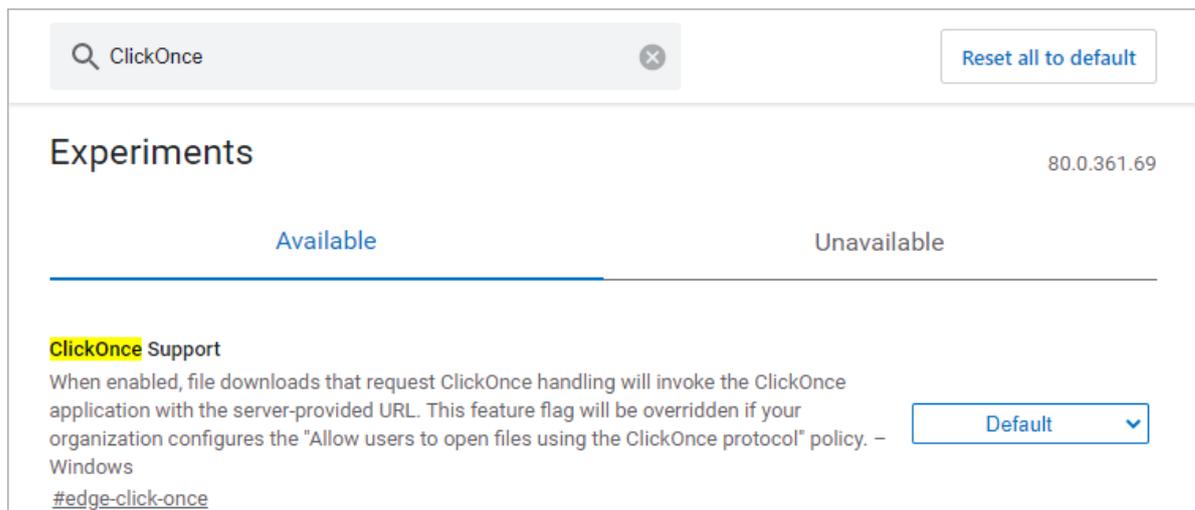
On January 15, 2020, Microsoft released an update to the Edge browser, which changes the way Edge handles launching ClickOnce applications, like Dispatch. The older version of Edge continues to display the blue **e** icon, but if you have the new version installed, the icon on your desktop or toolbar will look like the image below:



If the updated version is installed on your computer, ClickOnce Support must be enabled to launch Dispatch.

## To enable ClickOnce Support:

1. Launch Microsoft Edge.
2. Enter **edge://flags** in the address bar, then press **Enter** on your keyboard.
3. Begin typing **ClickOnce Support** in the search bar to display **ClickOnce Support** in the **Experiments** list.



The screenshot shows the 'Flags' page in Microsoft Edge. At the top, there is a search bar containing 'ClickOnce' and a 'Reset all to default' button. Below the search bar, the 'Experiments' section is visible, showing a progress bar for 'Available' and 'Unavailable' states. The 'ClickOnce Support' experiment is listed with a description: 'When enabled, file downloads that request ClickOnce handling will invoke the ClickOnce application with the server-provided URL. This feature flag will be overridden if your organization configures the "Allow users to open files using the ClickOnce protocol" policy. - Windows'. A dropdown menu next to it is currently set to 'Default'. The URL '#edge-click-once' is visible at the bottom of the experiment entry.

4. Select **Enabled** from the dropdown menu.

Q ClickOnce ✕ Reset all to default

## Experiments 80.0.361.69

Available Unavailable

**ClickOnce Support**  
When enabled, file downloads that request ClickOnce handling will invoke the ClickOnce application with the server-provided URL. This feature flag will be overridden if your organization configures the "Allow users to open files using the ClickOnce protocol" policy. – Windows  
[#edge-click-once](#)

Default ▼  
Default  
**Enabled**  
Disabled

5. Close and reopen Microsoft Edge.
6. Launch Dispatch. If Dispatch doesn't launch after following these steps, contact [Resolver Support](#).