

Review a Corrective Action

Last Modified on 04/05/2023 5:14 pm EDT

Corrective Action Owners and their delegates are responsible for ensuring Corrective Actions are properly documented to resolve the attached Issue. Once a Corrective Action Owner has reviewed a Corrective Action, it's sent to either the Issue Owner or the Risk Team, depending on your organization.

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Home	✓ My Tasks				
My Task:	¢ SORT ∽ Q SEAR	сн	Corrective Action Workflow State	0	
	Assigned to me on Sep 3rd, 2020	PEN		2	
CA-9	IT Infrastructure Training Assigned to me on Sep 17th, 2020	PEN	0 1 2 3 Open		

Assigned corrective actions on the My Tasks page.

To review a corrective action:

- 1. Log into a user account from the **Corrective Action Owner & Delegate** user group to open the **My Tasks** page.
- 2. Click a corrective action to display the **Corrective Action** form and complete the **Details** section.



epai	r Garage floo	or			CA-8	OVERDUE
tails	Relationship Graph	History	Communications			
lanag	e Corrective Action					
Docur involv	ment the corrective action ed in remediation and an e	required to reso expected compl	olve the associated issu etion date.	ie. The documentat	tion should includ	le all steps
	Description					
		0			/2	
	Corrective Actio	on Owner				
	3					
	Expected Comp	letion Date	Actua	I Completion Date		
	march 16,	2022	~		~	
	Priority					

The Corrective Action Details tab.

- 3. **Optional**: Click the header bar to edit the Corrective Action Name (e.g., Repair Garage Floor).
- 4. In the Manage Corrective Action section, edit the following fields, as needed:
 - **Description**: Enter a description of the Corrective Action.
 - **Corrective Action Owner**: Begin typing usernames, then select the relevant user.
 - **Expected Completion Date:** Select the estimated date that the Corrective Action will be complete.
 - **Actual Completion Date:** Once a Corrective Action is complete, enter the correct date.
 - **Priority:** Select the priority level from Low, Medium, High, or Urgent.
 - **Supporting Attachments:** Drag files to this box or click to select file/add a weblink.
- 5. Click Submit for Review.