

Manually Delete the 2.0 Folder

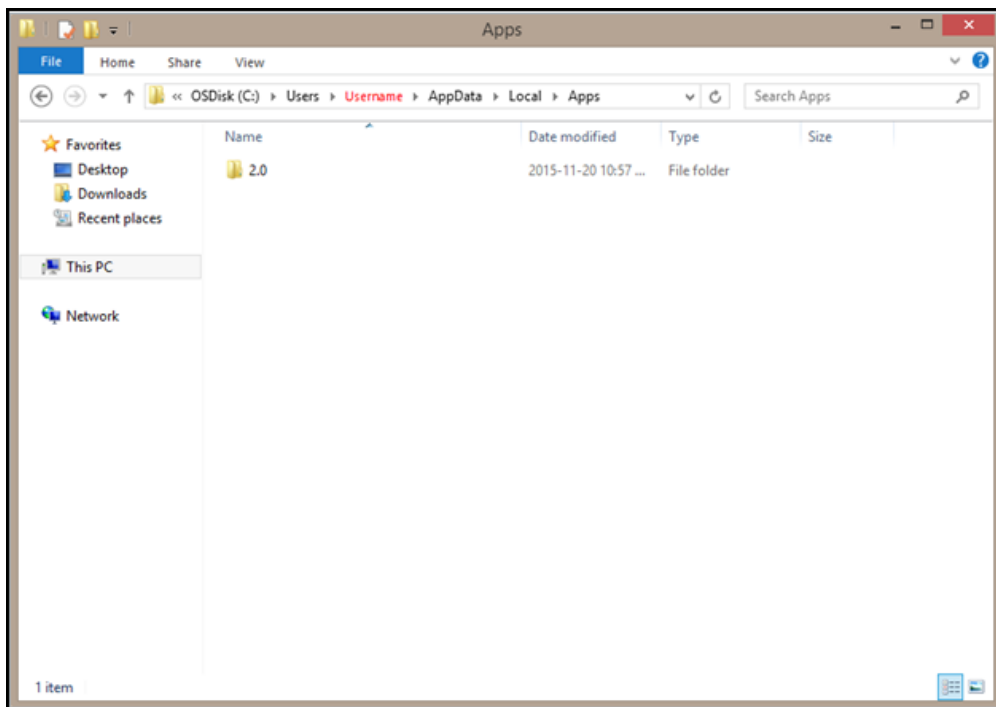
Last Modified on 01/17/2025 4:19 pm EST

Overview

This article provides instructions on manually deleting the 2.0 folder to uninstall Dispatch, as well as instructions on deleting additional folder data (if needed).

Deleting the 2.0 folder

1. Close all Core and Dispatch-related processes.
2. Open **File Explorer**.
3. Enter the **C:\Users\[USERNAME]\AppData\Local\Apps** path into the address bar of **File Explorer** then press **Enter** on your keyboard. [USERNAME] in the above path will need to be replaced with the username of the currently logged in user.

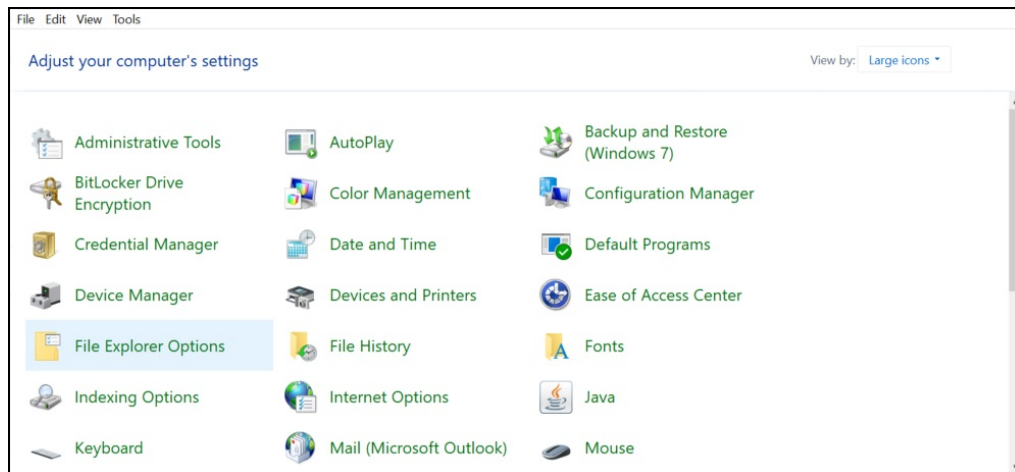


The Apps Folder

4. Right-click the **2.0** folder.
5. Click the **Delete** button.

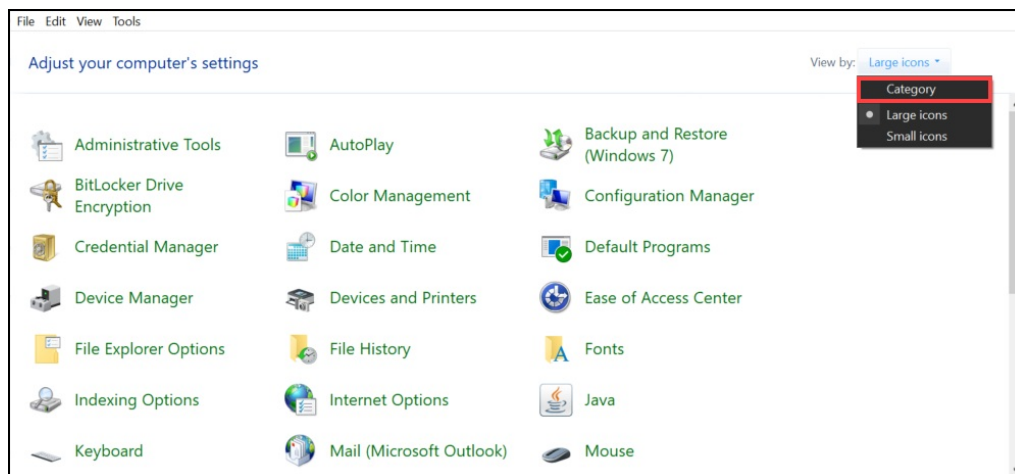
If the 2.0 Folder is not List on the Apps Folder

1. Open the **Control Panel**.



Control Panel

2. Hover over the **View by** dropdown and select **Category**.



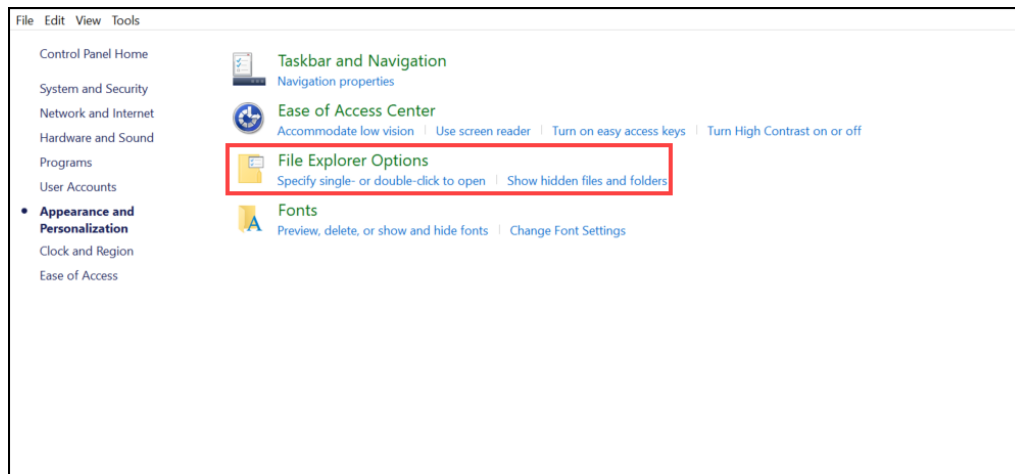
Category

3. From the **Adjust your computer's settings** screen, click the **Appearance and Personalization** link.



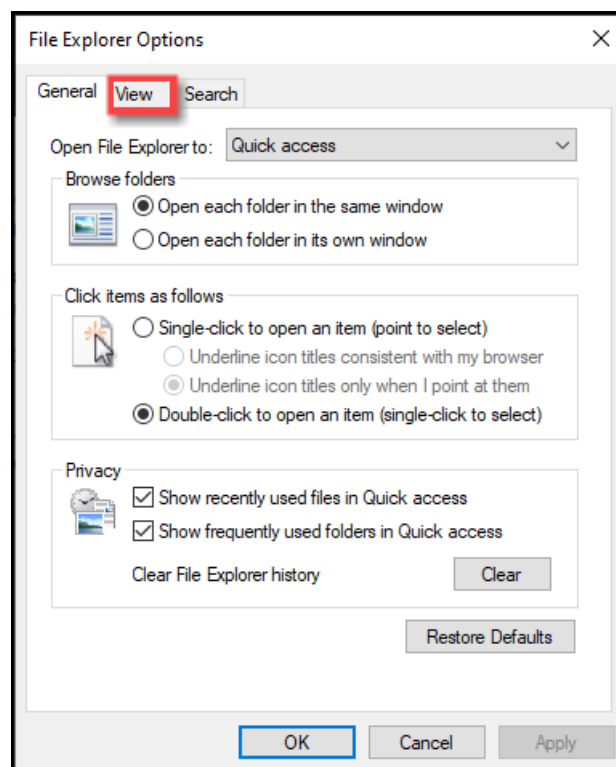
Appearance and Personalization Link

4. From the **Appearance and Personalization** screen, click the **File Explore Options** link.



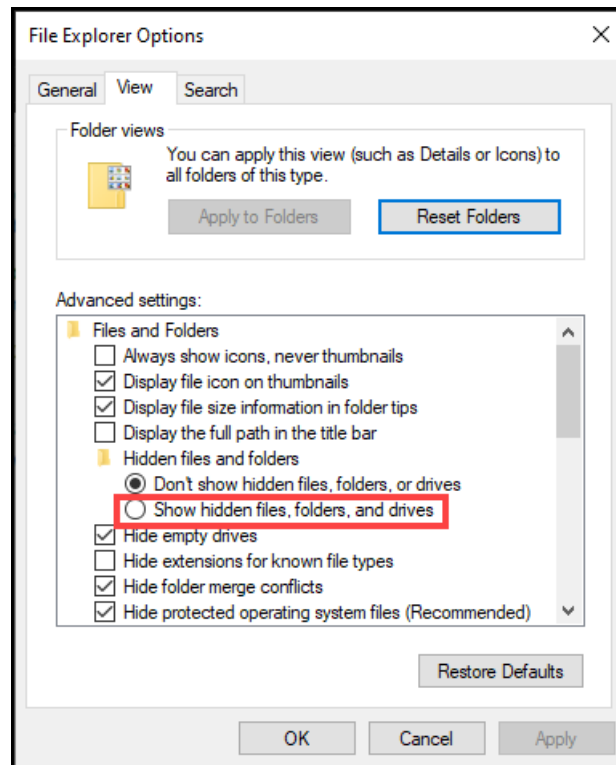
File Explore Options Link

5. From the **File Explorer Options** screen, click the **View** tab.



View Tab

6. From the **View** tab, under the **Advanced Settings** section, click the **Show hidden files, folders, and drives** radio button.



Show hidden files, folders, and drives Radio Button

7. Click the **OK** button and open the Apps folder, the 2.0 folder should now appear.
8. Right-click the **2.0** folder.
9. Click the **Delete** button.