

Contact Support

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Creating an online ticket is the recommended contact method. Online tickets allow us to capture the required information and route the request to the most appropriate team.



Support Hours

Emergency Support

24hrs x 7 days/week

Emergency support is limited to requests covered under our urgent **Service Level Target (SLT)** definitions.

Regular Support Hours

4 pm Sunday - 6 pm Friday Eastern Time (UTC - 4hrs)

Statutory Holidays

Statutory Holidays may impact the support hours listed above.

Contact Us


Online: Create a Ticket


Email: support@resolver.com


Call Support: Speak to an Agent

Australia, New Zealand & Asia-Pacific

 +61 1800-945-119 or +61 (3) 8400-4511

UK, Europe, Middle East Africa

 +44 808-169-7352 or +44 (20) 3884-0100

Americas

 1-877-776-2995 or 1-646-367-2086

Response Targets

See the **SLT** article for details on the expected response times and severity levels.