

# **Image Upload**

Last Modified on 08/06/2024 3:32 pm EDT

#### **Overview**

The **Image Upload** feature allows Administrators to upload a photo and generate a URL that can then be used in email templates or as an image embedded in configurable forms using Markdown formatting.

#### **User Account Requirements**

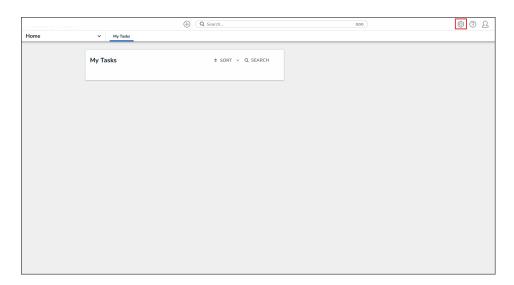
The user must have Administrator permissions to access the *Admin Overview* screen.

## **Related Information/Setup**

Please refer to the Email Templates Overview article for more information on using images in email templates.

#### **Navigation**

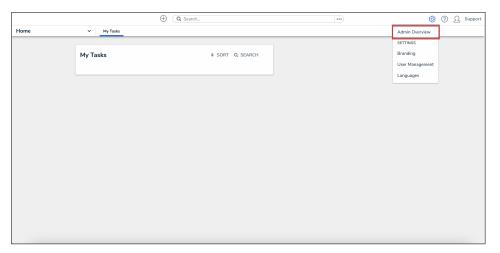
1. From the *Home* screen, click the **Administration** icon.



Administration Icon

2. From the **Administrator Settings** menu, click **Admin Overview**.





Administrator Settings Menu

3. From the *Admin: Overview* screen, click the **Image Upload** tile under the **Tools** section.

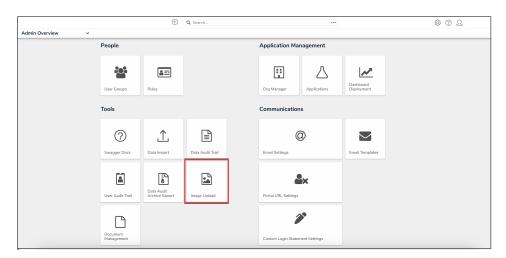


Image Upload Tile

# **Uploading an Image in Resolver**

1. From the *Admin: Image Upload* screen, drag and drop or click to select an image to upload.

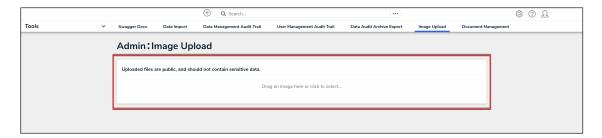


Image Upload

2. Once the file is upload, click the generated URL to copy it.



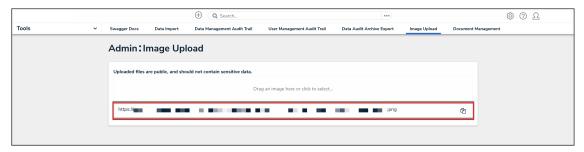


Image URL



#### Note:

If you navigate away from this page or misplace the URL, a new link must be generated by once again uploading the image.

## **Email Template Logo Requirements**

For an email template logo to be compatible it must be approximately:

- 150 x 50 px. Larger or smaller images will be reduced or enlarged to fit the template.
- JPEG, JPG, or PNG format.
- Have a URL ending in .jpeg, .jpg, or .png. If a URL that does not end in one of these file extensions, the **Logo** field will display an error.