

## Enable SSO

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Before Resolver can enable SSO on Core, your IT team should review the [SSO Technical Information](#) and [Frequently Asked Questions](#) to ensure that you have everything necessary for SSO to run.

Once the [technical requirements](#) have been confirmed, the Resolver Support team will provide assistance in configuring and enabling SSO. For best results, we test SSO on a sandbox environment before rolling out the changes to your organization's production environment.

To initiate this process:

If you are in implementation, please contact your Resolver project lead, otherwise [submit a ticket](#) with the following information:

1. Your company name;
2. Your identity provider (OKTA, ADFS, etc.);
3. Your primary domain name;
4. Other domain names;
5. Contact details for relevant technical and business resources;
6. Identity provider metadata for testing; and
7. Confirmation that you meet the technical requirements.

Once the ticket has been submitted, a member of the Customer Support team will respond with the next steps.