

## SSO Frequently Asked Questions

### General FAQs

**Q: What value should the nameID be?**

A: The user's primary email address. This email address must also be the same email address used when the user's account was created in Core.

**Q: Is it possible to bypass SSO?**

A: Yes. Users can be flagged to bypass the SSO authentication strategy, which then enables a user to log in using the default username and password strategy.

**Q: Is there multiple domain support?**

A: Yes. Multiple domains can be configured for SSO (e.g., somedomain.com,somedomain.sub.com).

**Q: Are there any other data items we can send in the SAML token, such as name, phone, country, location, etc?**

A: No.

**Q: Does Core support real-time new user provisioning based on SAML requests?**

A: No.

### ADFS FAQs

**Q: We're using ADFS as the IdP. What claim should be configured?**

A: Claims should be configured as follows:

- **Claim Rule: Template:** "Send LDAP Attributes as Claims"
- **Attribute Store:** Active Directory
- **LDAP Attribute:** The Attribute that contains the User email addresses set up in Core (typically the User Principal Name, but not always)
- **Outgoing Claim Type:** Name ID

### OKTA FAQs

**Q: Where can I find the Single Sign On URL (Assertion Consumer Service)?**

A: The Single Sign On URL can be found in the SP metadata provided by Resolver for the specified environment.

**Q: Where can I find the Recipient URL and Destination URL?**

A: The Recipient and Destination URL can be the same as the Single Sign On URL, which can be found in the SP metadata.

**Q: Where can I find the Audience URI?**

A: The Audience URI or EntityID can be found in the SP metadata provided by Resolver for the specified environment.

### OneLogin FAQs

**Q: What value should the Audience be?**

A: The Audience value should be the EntityID provided in the metadata (see [EntityID](#)).

**Q: What Value should the Recipient be?**

A: The Recipient value should be provided in the the SP metadata file (see [SP Metadata](#)).

**Q: What value should the ACS be?**

A: The ACS value should also be provided in the the SP metadata file (see ).

**Q: What value should the Certificate be?**

A: The Certificate is provided in the SP metadata file (see  ..... .