

Activity Owner Overview

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Users in the **Activity Owner** user group can create and edit activities and their related data. You're automatically assigned owner to any activities you create, but you can also be assigned when a closed dispatch requires follow-up or you were assigned by another activity owner, portal user, or Command Center administrator.

Activity owners can access the following areas within Command Center:

- **Activities:** Create new activities, view and edit open activities, and review escalated activities.
- **Service Requests:** Create and view open service requests.
- **Reports:** Review the Officer Response Time By Activity Type, Activity List, and Response Time reports.

For more information on performing activity owner-related tasks, see the following:

- [Create a New Activity](#)
- [Open Activities](#)
- [View or Create a Service Request](#)
- [Reports](#)