Important Info About This Guide

This guide covers the out-of-the-box components and settings for Command Center administrators. Depending on your organization's implementation, your user permissions, and any additional apps or modules your organization may have purchased, **your version of Command Center may differ from the configurations and processes described in this guide**.

Instructions on creating new Dispatch and Command Center users are provided; however, this guide does **not** include information for end-users or instructions for Dispatch users or admins. For more information, see the Command Center Administrator's Guide and the Dispatch guides.

Before getting started, both admins and end-users should review the following sections:

- **Command Center Introduction:** Includes system requirements, an overview of Command Center and its modules, and info on your data region, My Tasks, and Quick Add.
- **About Command Center:** Includes an overview of the typical Command Center process when a call is received, the user interface, user groups, and the data used and collected in the app (object types, fields, comments, etc.).
- **Command Center Login:** Login and logout instructions and password requirements.