

Email Notifications

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If configured, email notifications can be sent to users once an object has moved to the next workflow state. The notification can be created one of the following templates:

- Standard: Advises users that there are one or more objects that require attention.
- Assigned Advises users that one or more objects have been assigned to them.

If required, the templates can be edited to create custom notifications. Customizations can include:

- Creating a new subject line and custom message in the body of the email;
- Inserting variables in the subject and body to provide more information about the object(s);
- Applying Markdown formatting to any custom messages in the body of the email; and
- Replacing the Resolver logo with your company's logo.

RESOLVER
Hello {User}
The assignments below require your attention.
Click the link below to access:
Object name
<u>Object name</u>
Powered by :RESOLVER
You received this email because your company has subscribed to Resolver Core
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A preview of the Assignment email template.

For information on configuring or customizing your emails, contact Resolver Support.