

The Resolver Idea Portal

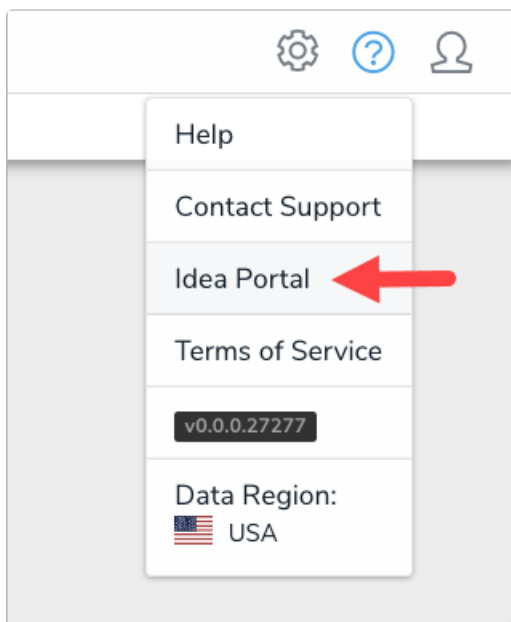
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The Resolver Idea Portal is embedded in-app and gives our customers the opportunity to submit feedback and vote on ideas to help improve our product. The Idea Portal provides Resolver Administrators with easy access to planned features and improvements – right in our software.

If you have an idea for making our platform or applications even better, we want to hear from you!

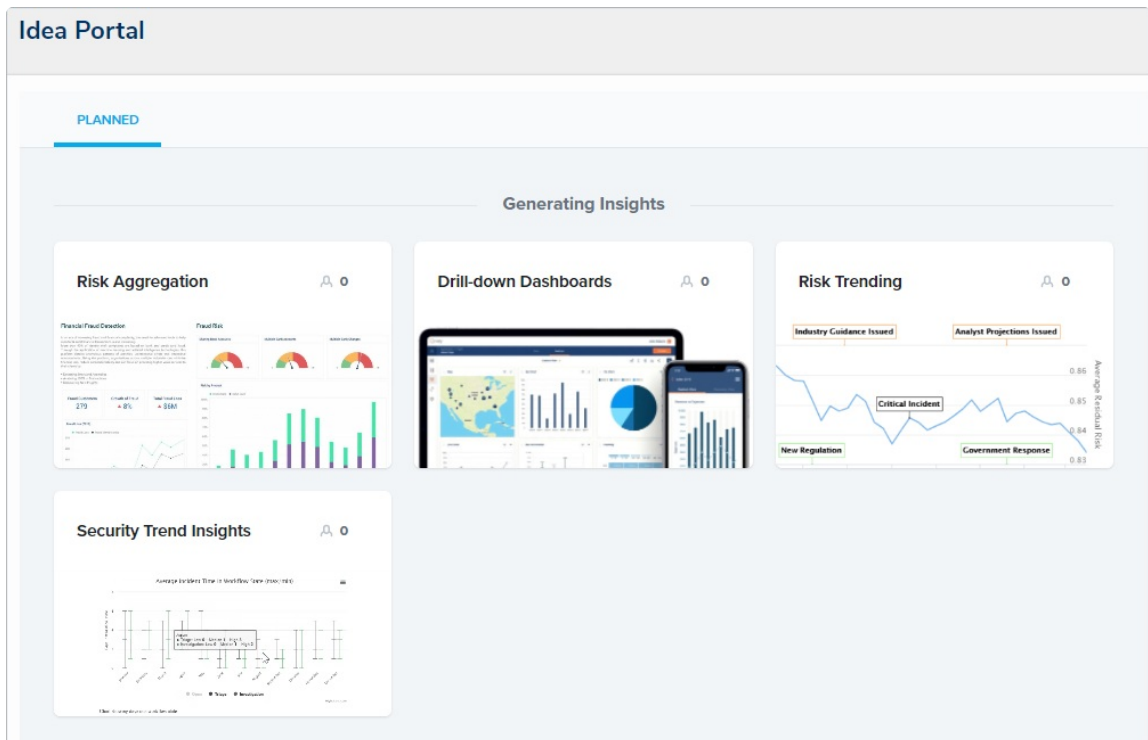
To submit a new idea:

1. Log into your Resolver org to open the **My Tasks** screen.
2. On the top right, select **Idea Portal** from the list to open it.



Select Idea Portal to open it.

- The **Planned** home screen displays scheduled features and improvements, grouped into themes.



Planned improvements in the Idea Portal.

3. On the bottom left of the Idea Portal screen, click the **+** button to submit a new idea.
4. In the text box, enter a description to answer these questions:
 - What would you like to be able to do?
 - How would that help you?

Submit new idea

I would really like a way to keep track of how many parking tickets my security officers issue per day, because this is a measure that I need to report on regularly to my C-suite

How important is this to you?

NICE-TO-HAVE
IMPORTANT
CRITICAL

AS
Submit

By submitting, you agree to the privacy policy of the Productboard customer who has created this Portal.

The Submit new idea text box.

5. Click one of the following buttons to rate how important this new idea is to you:
 - **Nice to have** – this would be cool, convenient, or useful

- **Important** – this would solve a major need
 - **Critical** – without it, we'd consider switching to another product.
6. Click **Submit**.



Your Idea Portal submissions will be reviewed by our Product team before we post prevalent needs and themes as live cards on the site. To best reflect the customer problems that our software is solving, your ideas may be merged with others, or edited for clarity and conciseness.

To view and vote on existing ideas:

1. On the home screen, click any card which displays a:
 - Heading
 - Description
 - Image.
2. Click one of the following buttons to vote on topics that matter to you:
 - **Nice to have** – this would be cool, convenient, or useful
 - **Important** – this would solve a major need
 - **Critical** – without it, we'd consider switching to another product.
3. In the **How important is this to you?** Section, enter a description to explain why you chose that rating. Any context you provide will help us to make this product better for you.

A screenshot of a web form titled "How important is this to you?". At the top right, there are three buttons: "NICE-TO-HAVE" (highlighted in blue), "IMPORTANT", and "CRITICAL". Below the buttons is a large text input box containing the text "This would really help me accomplish". At the bottom left, there is a user profile icon with the initials "AS" and a blurred name. At the bottom right, there is a blue "Submit" button. Below the form, there is a small line of text: "By submitting, you agree to the privacy policy of the Productboard customer who has created this Portal."

The How important is this to you? text box.

4. Once you've voted on a topic, a colored indicator will display on that card to note what topics you've provided input on.
5. Click **Submit**.



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