Access Your Data Warehouse Settings

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Overview

> ***Note:***
> BI Connectivity via the **Data Warehouse** is an optional paid feature. Please contact your Customer Success Manager to enable the Data Warehouse feature.

Changes to objects (e.g., risks or incidents) are sent to the Data Warehouse, which stores a version of current and historical data, making it possible to track trends and see changes over time through business intelligence tools.

> ***Note:***
> Administrators can only access the Data Warehouse settings for their own accounts.

User Account Requirements

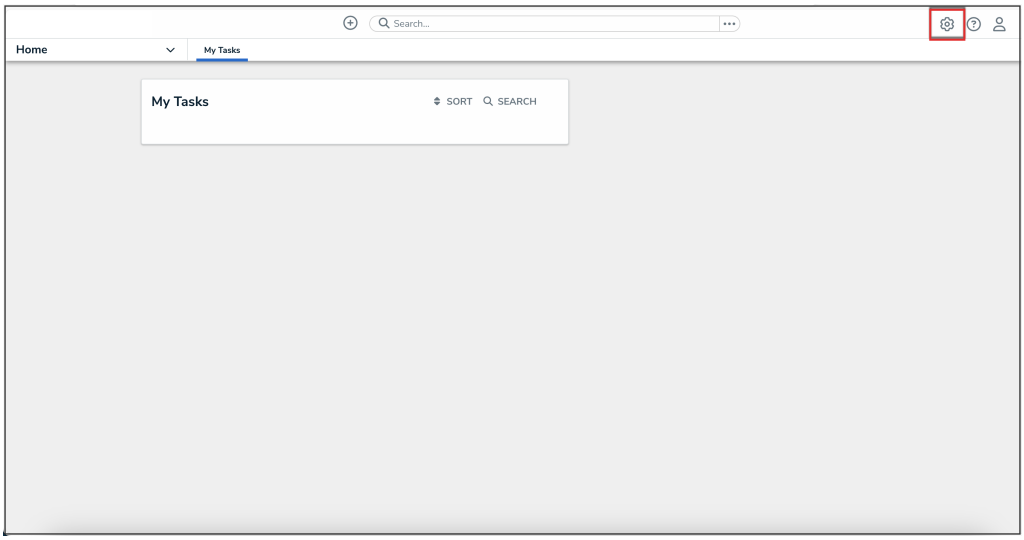
The user account you use to log into Resolver must have Administrator permission to edit the User Profile.

Related Information/Setup

Please refer to the Data Warehouse Overview article for more information.

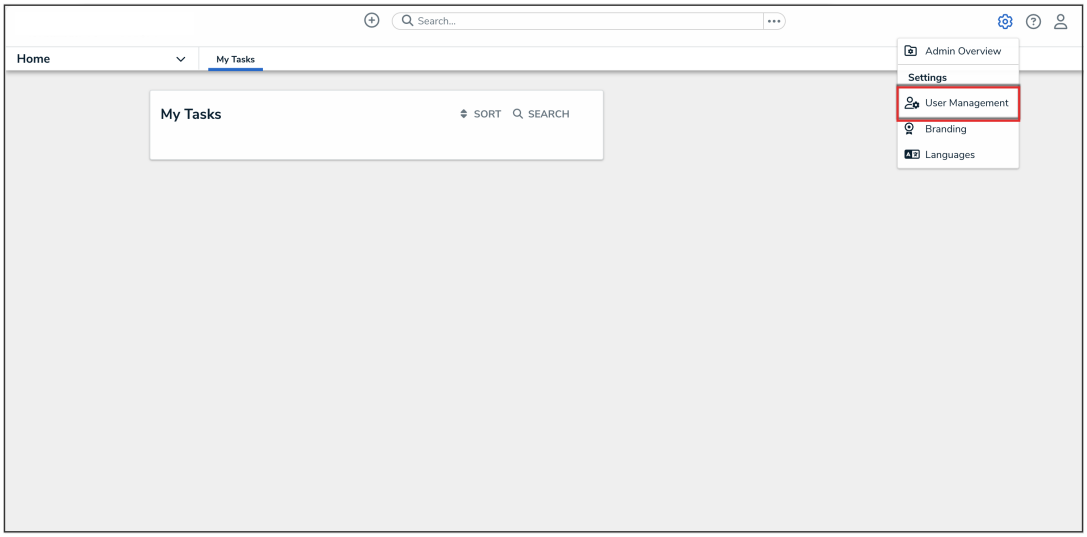
Navigation

1. From the ***Home*** screen, click the **Administration** icon.



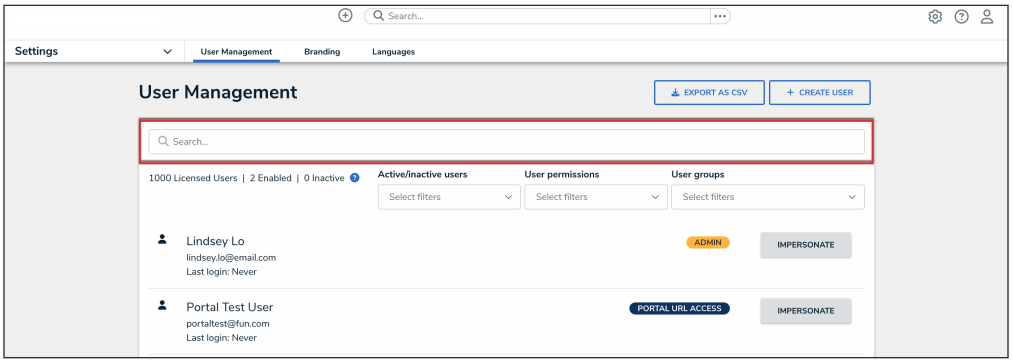
Administration Icon

2. From the **Administrator settings** menu, click **User Management**.



Administrator Settings Menu

3. Enter your name in the **Search** field and click it to edit your User Profile.



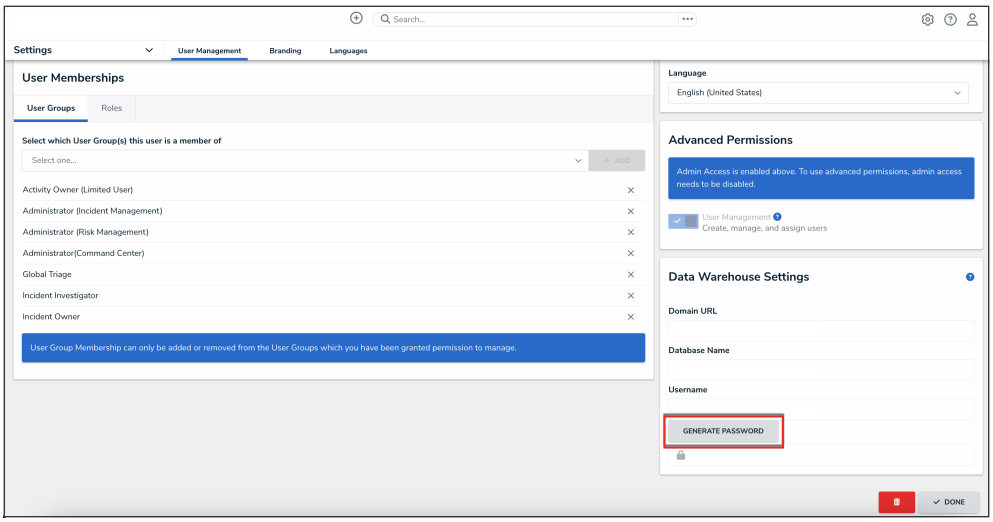
Search Bar

Access Data Warehouse Settings

To access the Data Warehouse, you must first generate a password from the ***Edit User*** screen.

> ***Note:***
> A new password must be generated if the user's Administrator privileges are disabled and re-enabled.

1. From the ***Edit User*** screen, under the **Data Warehouse Settings** section, click the **Generate Password** button to create a Data Warehouse password.



Generate Password Button

The password will disappear when you close or exit the ***Edit User*** screen. Resolver recommends securely saving the Data Warehouse password before exiting the screen.

> **Note:**
> The first time you log into the Data Warehouse, it may take up to 30 minutes before fully functional.

2. Copy and paste the values of the **Domain URL**, **Database Name**, **Username**, and password fields into your business intelligence tool to establish a connection. Depending on your BI tool, the **Domain URL** may be referred to as a **Server URL**, **Host URL**, or similar.

> ***Note:***
> If a connection to the BI tool fails, additional requirements may need to be met before a connection can be established. Contact Resolver Support for assistance.