

Access Your Data Warehouse Settings

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Overview

Note: BI Connectivity via the **Data Warehouse** is an optional paid feature. Please contact your Customer Success Manager to enable the Data Warehouse feature.

Changes to objects (e.g., risks or incidents) are sent to the Data Warehouse, which stores a version of current and historical data, making it possible to track trends and see changes over time through business intelligence tools.

J Note: Administrators can only access the Data Warehouse settings for their own accounts.

User Account Requirements

The user account you use to log into Resolver must have Administrator permission to edit the User Profile.

Navigation

1. From the *Home* screen, click the **Administration** icon.

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Home	V My Tasks			
	My Tasks	\$ SORT Q SEARCH		

Administration Icon



2. From the **Administrator settings** menu, click **User Management**.

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Home	✓ My Tasks		Admin Overview	
			Settings	
	My Tasks	♦ SORT Q SEARCH	20 User Management	
			Branding	
			Languages	

Administrator Settings Menu

3. Enter your name in the **Search** field and click it to edit your User Profile.

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Settings	V User Management	Branding	Languages				
	User Management				Ł EXPORT AS CSV		
	Q Search_						
	1000 Licensed Users 2 Enabled	0 Inactive 🔞	Active/inactive users	User permissions	User groups		
			Select filters	✓ Select filters	✓ Select filters	~	
	Lindsey Lo lindsey.lo@email.com Last login: Never				ADMIN	IMPERSONATE	
	Portal Test User portaltest@fun.com Last login: Never				PORTAL URL ACCESS	IMPERSONATE	



Access Data Warehouse Settings

To access the Data Warehouse, you must first generate a password from the *Edit User* screen.

Note: A new password must be generated if the user's Administrator privileges are disabled and re-enabled.

 From the *Edit User* screen, under the **Data Warehouse Settings** section, click the Generate Password button to create a Data Warehouse password.



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Settings V User Management Branding L	anguages		
User Management: Edit User:		ADMN	
User Profile		Account Status	
* First Name	* Last Name	Enable User Access	
* Email		SSO Access	
User Type		English (United States) ~	
Administrator	Data Warehouse Settings		
Provides system administrative rights, able to access the Admin Overview and Settings tasks		Domain URL	
User Memberships	Database Name		
User Groups (7) Roles (16)	-		
	Username		
Select which User Group(s) this user is a member of Select one	GENERATE PASSWORD		
Activity Owner (Limited User)	GENERATE PASSWORD		

Generate Password Button

The password will disappear when you close or exit the *Edit User* screen. Resolver recommends securely saving the Data Warehouse password before exiting the screen.



 Copy and paste the values of the Domain URL, Database Name, Username, and password fields into your business intelligence tool to establish a connection. Depending on your BI tool, the Domain URL may be referred to as a Server URL, Host URL, or similar.



If a connection to the BI tool fails, additional requirements may need to be met before a connection can be established. Contact Resolver Support for assistance.