

Install Officer Mobile

Last Modified on 02/26/2025 10:41 am EST

Overview

Note:

Users can download the Officer Mobile App from the App Stores[™] or Google Play Store[™].

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Ensure your Wi-Fi or data signal is strong when using the app to avoid alert delays or interruptions.

Compatible Devices

Apple® Devices:

- iPhone
- iPod Touch

Android[™] Devices:

• Android Phone

Note:

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Officer Mobile is compatible with some iPad® and Android tablets; however, it is not fully supported on these devices.

Operating System Requirements

Apple Devices:

• Apple devices must be running iOS 10 or later.

Android Devices:

• Android devices must be running Android 8.0 or later.

Confirming Your Operating System

Apple Devices:

• To confirm your iOS, tap **Settings > General > About**.

Android Devices:

• To confirm your operating system, tap **Settings > About device**.



Installing Apps

Apple Devices:

• For more information on installing apps from the App Store, visit the App Store support site.

Android Devices:

• For more information on installing apps from the Google Play store, visit the Google Play support site.