

# Install Officer Mobile

Last Modified on 11/06/2023 2:18 pm EST

## Overview

Users can download the Officer Mobile App from the App Stores™ or Google Play Store™.



**Note:**

*Ensure your Wi-Fi or data signal is strong when using the app to avoid alert delays or interruptions.*

## Compatible Devices

### Apple® Devices:

- iPhone
- iPod Touch

### Android™ Devices:

- Android Phone



**Note:**

*Officer Mobile is compatible with some iPad® and Android tablets; however, it is not fully supported on these devices.*

## Operating System Requirements

### Apple Devices:

- Apple devices must be running iOS 10 or later.

### Android Devices:

- Android devices must be running Android 8.0 or later.

## Confirming Your Operating System

### Apple Devices:

- To confirm your iOS, tap **Settings** > **General** > **About**.

### Android Devices:

- To confirm your operating system, tap **Settings** > **About device**.

## **Installing Apps**

### **Apple Devices:**

- For more information on installing apps from the App Store, visit the [App Store support site](#).

### **Android Devices:**

- For more information on installing apps from the Google Play store, visit the [Google Play support site](#).