

Create a Visual Alert

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Visual alerts highlight important statuses in the **Dispatches** panel by changing the background color, font type, and/or style of statuses, including:

- Officer status (i.e., Available, Assigned, On Route, On Scene, Busy)
- Organization status (i.e., No Response, Cleared, Responding, On Scene)
- Dispatch status (i.e., New, Unassigned, Assigned, On Route, On Scene, Cleared)
- Task status (i.e., Unassigned, Assigned, On Route, On Scene, Cleared).

Visual alerts are also available for [priorities](#), [teams](#), and [locations](#).

Officer Status	Organization Status	Dispatch Status	Task Status
Available	No Response	On Route	On Scene
Theme	Theme	Theme	Theme
Default	Default	Default	Default
Color	Color	Color	Color
<input type="checkbox"/> Bold	<input type="checkbox"/> Bold	<input type="checkbox"/> Bold	<input type="checkbox"/> Bold
<input type="checkbox"/> Italic	<input type="checkbox"/> Italic	<input type="checkbox"/> Italic	<input type="checkbox"/> Italic
<input type="checkbox"/> Underline	<input type="checkbox"/> Underline	<input type="checkbox"/> Underline	<input type="checkbox"/> Underline
<input type="checkbox"/> Strikethrough	<input type="checkbox"/> Strikethrough	<input type="checkbox"/> Strikethrough	<input type="checkbox"/> Strikethrough
Preview	Preview	Preview	Preview

The Visual Alerts settings.

To create a visual alert:

1. Click **Settings** > **System Settings**.
2. Select a status from the dropdown menu under **Officer Status**, **Organization Status**, **Dispatch Status**, or **Task Status**.
3. Select **Default**, **Classic**, **High Contrast**, or **Resolver Theme** from the dropdown menu under **Theme**.



Ensure the visual alert theme matches the theme selected in the **User Settings**, otherwise you won't see your changes.

4. Select a color from the **Color** dropdown menu. If you don't want to display a color, select **Transparent** from the color picker.
5. Select the **Bold**, **Italic**, **Underline**, and/or **Strikethrough** checkboxes to add more font styles, as desired.



To delete a visual alert, select **Transparent** in the **Color** dropdown menu's color picker. In the **System Settings>Visual Alerts** section, you can deselect formatting selections.

