

## Dispatch Login

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### To log into Dispatch:

1. Navigate to Command Center in Microsoft Edge. If this is your first time logging in, follow the instructions in the [Command Center Login](#) article to set up your account and password.



The Dispatch application can be launched only from Microsoft Edge. If you're running the new version of Microsoft Edge (released in January 2020), you'll need to enable [ClickOnce Support](#).

2. Enter your email address and password in the **Email Address** and **Password** fields.

A screenshot of the Dispatch Login screen. At the top left is the Resolver logo (a stylized 'R' with a green dot) followed by the word 'Login'. Below this are two input fields. The first is labeled 'Email Address' and contains the text 'user@domain.com' with a small person icon on the left and an asterisk on the right. The second is labeled 'Password' and contains the text 'Password' with a shield icon on the left and an asterisk on the right. Below the password field are two buttons: 'CHANGE PASSWORD' and 'LOGIN'. At the bottom of the screen, there is a small Canadian flag icon followed by the text 'Your data is currently being stored in Canada'.

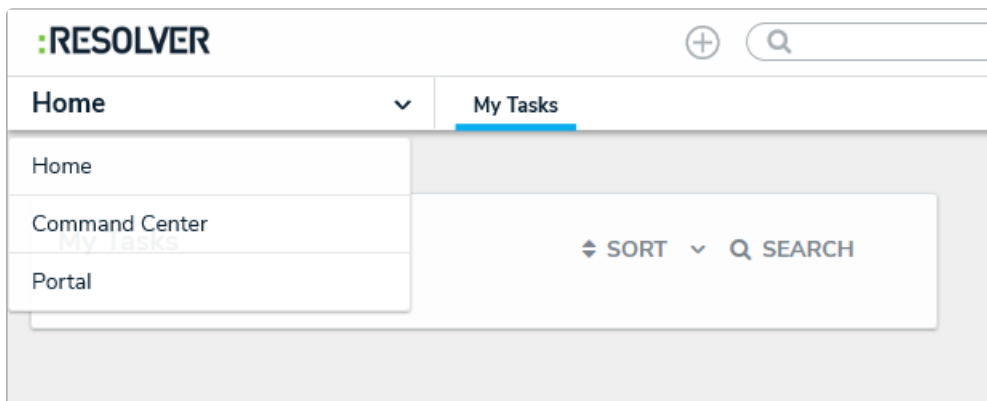
*The Login screen.*

3. Click **Login**.
4. If required, select the Command Center organization from the **Select Organization** page. If you're not sure which organization to select, contact your administrator.



*The Select Organization page.*

5. Click the dropdown menu to the far-left of the page, then select **Command Center**.



*The Command Center option.*

6. Click the **Launch Dispatch** tab, then click **Open** from the dialog box at the bottom of your browser.



If the **Command Center** option in the dropdown menu or the **Launch Dispatch** tab isn't visible to you, contact your administrator to ensure your user account has been added to the correct user group.