

## Alarms Overview

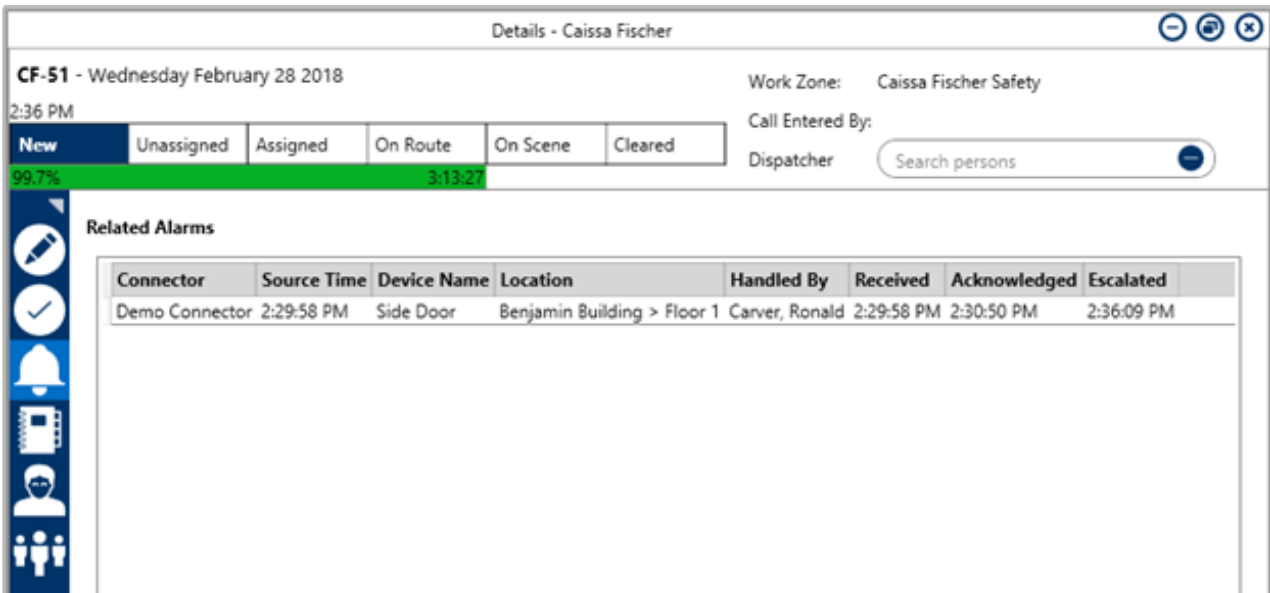
If your version of Dispatch is integrated with Connect, dispatches created from events in Connect will display device and event data in the **Alarms** section of the **Dispatch Details** panel.

The columns in this section include:

- **Device Name:** The name of the device as it's saved in Connect. Devices are the security equipment registered in Connect and the connector source system.
- **Device Type:** Device types include **Access Control** (refers to security measures such as alarms or locked doors, that control who can access certain areas in your organization) and **Camera** (security cameras or other video devices).
- **Connector Alias:** The name of the connector as it's saved in Connect. Connectors can include C-Cure and Lenel systems.
- **Triggered Time:** The time the event was logged in Connect.
- **Location:** The Dispatch location or indoor location where the event occurred and where the device is mapped.

 This section of the **Details** panel is not available if it hasn't been configured in your version of Dispatch.

If Connect is configured to send alarms to Dispatch to be handled by a dispatcher, it'll appear in the **Dispatches** panel, where additional actions can be performed.



The screenshot shows the 'Details - Caissa Fischer' window. At the top, it displays 'CF-51 - Wednesday February 28 2018' and '2:36 PM'. Below this is a status bar with tabs: 'New', 'Unassigned', 'Assigned', 'On Route', 'On Scene', and 'Cleared'. A green bar indicates '99.7%' completion and '3:13:27' remaining. To the right, 'Work Zone: Caissa Fischer Safety' and 'Call Entered By: Dispatcher' are shown with a search box. The 'Related Alarms' section contains a table with the following data:

Connector	Source Time	Device Name	Location	Handled By	Received	Acknowledged	Escalated
Demo Connector	2:29:58 PM	Side Door	Benjamin Building > Floor 1	Carver, Ronald	2:29:58 PM	2:30:50 PM	2:36:09 PM

*The Alarms section of the Dispatch Details panel, displaying additional information about the device and event that triggered a dispatch.*