Rules & Actions

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Once the devices have been registered, the Connect administrator creates **rules** with certain criteria that, if met, will result in the following **actions**:

- **Create Alarm:** Creates an alarm in Dispatch, which then appears in the **Alarms** panel, where dispatchers can acknowledge, escalate, or close the alarm.
- **Acknowledge:** Automatically acknowledges in the connector source system that an event has occurred.

- **Close:** Automatically closes the event in the connector source system.

Note that only one **Create** action may be selected at one time. Additionally, the **Acknowledge** and **Close** actions will vary by connector. Refer to your source system's documentation for more information.

A new rule in Connect.