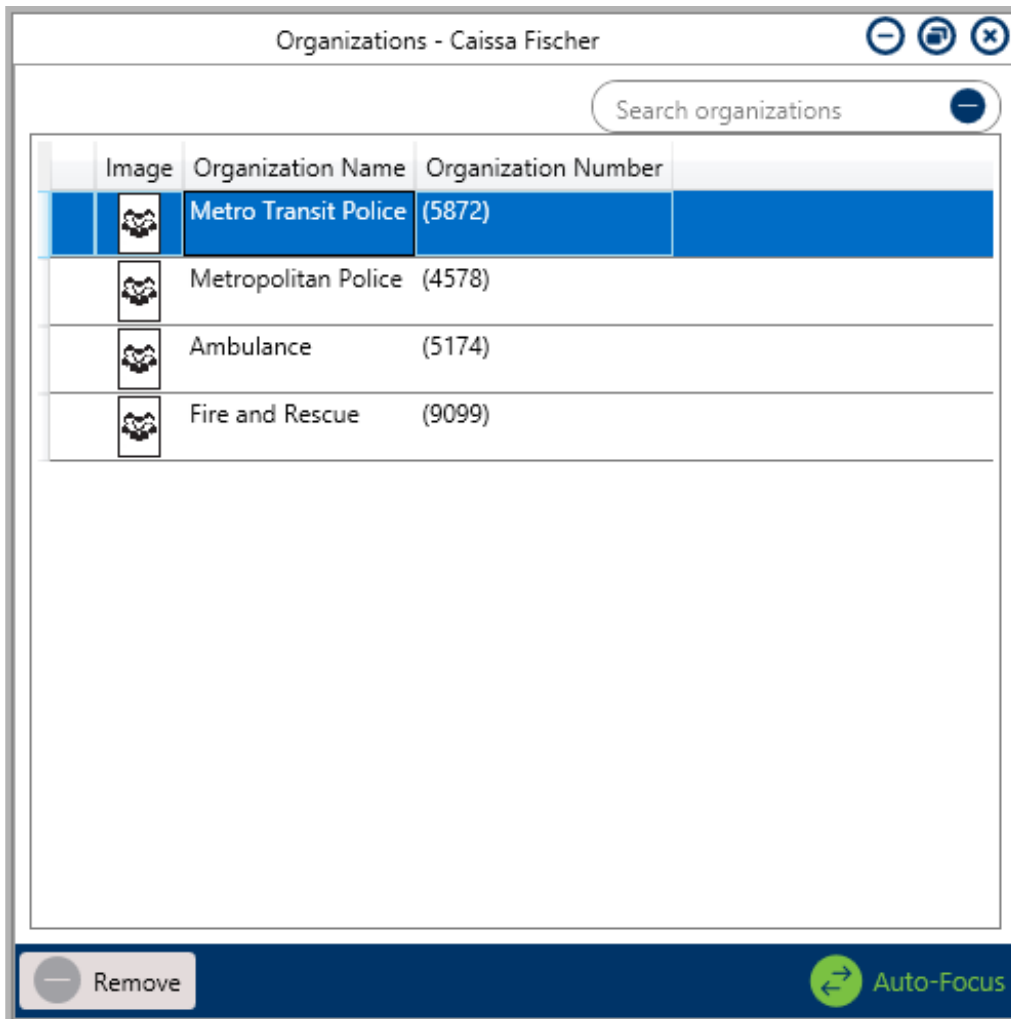


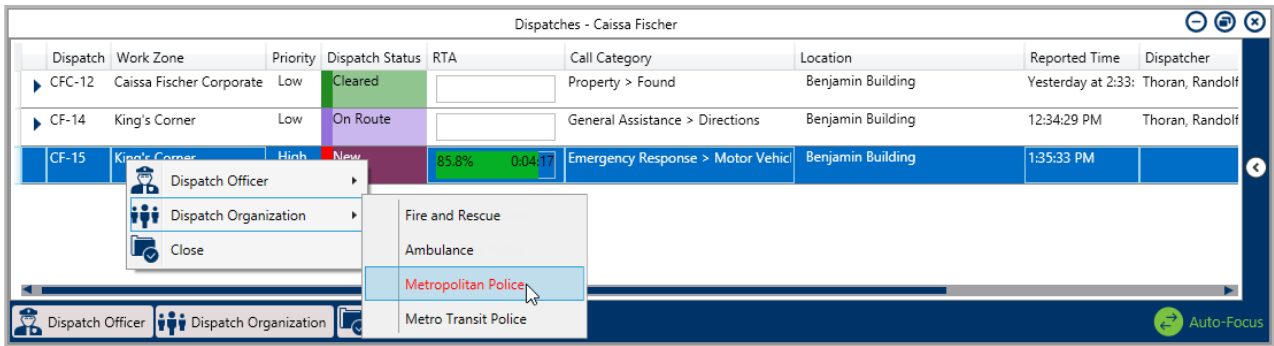
Organizations Overview

An **organization** is an agency, such as the local police or fire department, that may need to be dispatched to the scene of an activity. Organization records are created and configured in Command Center; however, you can select these records as [available organizations](#) (organizations that you can quickly select to dispatch to the scene of an activity).

This chapter outlines how to add an organization for quick and easy dispatch. For more information on service requests or organization logs, see [Service Requests](#) or [Organization Logs](#).



The Organizations panel displaying available organizations.



The screenshot shows a software interface titled "Dispatches - Caissa Fischer". It contains a table with the following data:

Dispatch	Work Zone	Priority	Dispatch Status	RTA	Call Category	Location	Reported Time	Dispatcher
CFC-12	Caissa Fischer Corporate	Low	Cleared		Property > Found	Benjamin Building	Yesterday at 2:33	Thoran, Randolph
CF-14	King's Corner	Low	On Route		General Assistance > Directions	Benjamin Building	12:34:29 PM	Thoran, Randolph
CF-15	King's Corner	High	New	85.8% 0:04:17	Emergency Response > Motor Vehicle	Benjamin Building	1:35:33 PM	

A context menu is open over the "Dispatch Organization" column of the third row (CF-15). The menu options are:

- Dispatch Officer
- Dispatch Organization
- Close

The "Dispatch Organization" option is expanded, showing a list of previously linked organizations:

- Fire and Rescue
- Ambulance
- Metropolitan Police (highlighted)
- Metro Transit Police

At the bottom of the interface, there are buttons for "Dispatch Officer" and "Dispatch Organization", and an "Auto-Focus" button on the right.

The Dispatch Organization right-click menu displaying previously linked organization in the Dispatches panel.