

Take an Officer Off Duty

Last Modified on 07/14/2021 3:57 pm EDT



When an officer is off duty, it means he or she is no longer available to be dispatched. Taking an officer off duty when he or she is assigned a task will revert their task back to **Unassigned** and will create a blank Officer Response record if the task is cleared while in the **Unassigned** state.

Method 1 - Officers Panel

To take an officer off duty:

- Click an officer's name in the Officers panel. To select multiple officers, hold down the Ctrl or Shift keys, then click the officers.
- 2. Click **2** Off Duty or right-click the officer's name and select **Off Duty**.

Method 2 - Bring Officer On Duty Window

To take an officer off duty:

- 1. Click 2 On Duty in the **Officers** panel to open the **Bring On Duty** window.
- Select the officer you want to take off duty from the right column of the window. If you're taking multiple officers off duty, hold down the **Ctrl** key and click to select those officers.
- 3. Click the \triangleleft icon to move the officer to the left column and take them off duty.