

Available Commands

Last Modified on 10/01/2019 3:04 pm EDT

COMMAND NAME	PARAMETER(S)	VALUE(S)	COMMAND DESCRIPTION
ArriveAll	Dispatch	The dispatch that contains On Route or Responding (organization) tasks (e.g. " LAB3 2016-07-19 12:56:56 PM ").	Changes the status of all On Route or Responding tasks in a selected dispatch to On Scene .
ArriveOfficer	OnRouteOfficer	The name of the officer assigned to an On Route task (e.g. " Feldman, Joseph ").	Changes the status of a selected task from On Route to On Scene .
AssignTask	Dispatch	The dispatch that contains unassigned task and the location and description of the task (e.g. " LAB3 2016-07-19 12:56:56 PM \ East Lab, Secure the scene ").	Assigns an officer to a selected Unassigned task.
	Officer	The officer who will be assigned to complete the task (e.g. " Feldman, Joseph ").	
Available	Officer	The on duty officer you wish to set as Available (e.g. " Feldman, Joseph ").	Changes an officer's status to Available .
Busy	Busy State	The busy status you want to apply to an officer (e.g. " Coffee break ").	Changes an officer's status to busy state.
	Officer	The officer you want to apply the busy status to (e.g. " Feldman, Joseph ").	
ClearAll	Dispatch	The dispatch that contains the tasks you wish to clear (e.g. " LAB3 2016-07-19 12:56:56 PM ").	Changes the status of all tasks within the selected dispatch to Cleared .

COMMAND NAME	PARAMETER(S)	VALUE(S)	COMMAND DESCRIPTION
ClearOfficer	OnSceneOfficer	The officer with an On Scene status whom you wish to clear (e.g. " Feldman, Joseph ").	Changes an officer's status on a task from On Scene to Cleared .
Close	Dispatch	The dispatch you want to close (e.g. " LAB3 2016-07-19 12:56:56 PM ").	Closes a dispatch and sends it to Command Center as an activity.
	Notes	Optional: Notes you want to add to the closed dispatch record. After typing a note, you must close the value with one set of double quotation marks ("").	
	PerspectiveUser	Optional: The user who will appear as the Activity Owner in Command Center once the dispatch is closed (e.g. " Pruitt, Nancy ").	
	ReportYesNo	Optional: Indicates whether or not a follow-up report or assignment is required. If this parameter is not completed in the command, No will be selected by default. If Yes is selected, the activity will be created in Command Center with an Open - Follow Up Required status.	
Focus	Dispatch	The dispatch you want to highlight in the Dispatches panel (e.g. " LAB3 2016-07-19 12:56:56 PM ").	Focuses on a dispatch or officer. This command is not available if you've switched operational zone but did not reset the layout.
	Officer	The officer you want to highlight in the Officers panel (e.g. " Feldman, Joseph ").	

COMMAND NAME	PARAMETER(S)	VALUE(S)	COMMAND DESCRIPTION
NewDispatch	CallCategoryCode	The activity type abbreviation. Your Command Center administrator can provide you with a list of available call category codes.	Creates a new dispatch.
	Description	Optional: A description of the new dispatch. After typing a description, you must close the value with one set of double quotation marks (“”).	
	InitialNote	Optional: Information or notes that will appear as the first message in the dispatch-related conversation. After typing a note, you must close the value with one set of double quotation marks (“”).	
	Location	Where the dispatch is occurring. If you select a location with indoor location points, you can continue to select those indoor locations (e.g. “East Office\First Floor\Boardroom”). If needed, close the value with one set of double quotation marks (“”).	
	Priority	The level of importance/urgency of the dispatch (e.g. “High”)	
	Workzone	The work zone where the dispatch is occurring (e.g. “Cafeteria”).	
NewTask	Dispatch	The dispatch for which you want to create a task (e.g. “LAB3 2016-07-19 12:56:56 PM”).	Creates a new task on a selected dispatch.

COMMAND NAME	PARAMETER(S)	VALUE(S)	COMMAND DESCRIPTION
	Description	Optional: A description of the task. After typing a description, you must close the value with one set of double quotation marks (“). If you do not enter a description, the task will be assigned a Respond and assist description by default.	
	Location	Optional: Where the task will be completed. If you select a location with indoor location points, you can continue to select those indoor locations (e.g. “East Office\First Floor\Boardroom”). If needed, close the value with one set of double quotation marks (“). If you do not select a location, the task will be assigned the same location as the dispatch.	
	Officer	Optional: The officer who will complete the task (e.g. “Feldman, Joseph”). If you do not assign an officer to the task, it will appear as Unassigned .	
NewTemplateDispatch	Description	Optional: A description of the new dispatch. After typing the description, you must close the value with one set of double quotation marks (“).	Creates a new dispatch from a template.
	InitialNote	Optional: Information or notes that will appear as the first message in the dispatch-related conversation. After typing an initial note, you must close the value with one set of double quotation marks (“).	

COMMAND NAME	PARAMETER(S)	VALUE(S)	COMMAND DESCRIPTION
	Location	Where the dispatch is occurring. If you select a location with indoor location points, you may continue selecting those indoor locations (e.g. “East Office\First Floor\Boardroom”). If needed, close the value with one set of double quotation marks (“”).	
	Template	The template you wish to use. If needed, your Dispatch administrator can provide you with the names of saved templates.	
	Workzone	The work zone where the dispatch is occurring (e.g. “Cafeteria”).	
OffDutyOfficer	Officer	The on duty officer you want to take off duty (e.g. “Feldman, Joseph”).	Takes a selected officer off duty.
OnDutyOfficer	CallSign	The call sign you want to assign the officer (e.g. “A11”).	Brings a selected officer on duty.
	OffDutyOfficer	The off duty officer you want to bring on duty (e.g. “Feldman, Joseph”).	
	Team	The team you want to assign the officer (e.g. “CAF Team”).	
OrgArrive	Dispatch	The dispatch with Responding organization tasks and the name of the responding organization (e.g. “LAB3 2016-07-19 12:56:56 PM, Police”).	Changes an organization’s status from Responding to On Scene .
OrgAssign	AvailableOrganization	The organization you want to dispatch (e.g. “East Campus Police”).	Dispatches an organization.

COMMAND NAME	PARAMETER(S)	VALUE(S)	COMMAND DESCRIPTION
	Dispatch	The dispatch you want to dispatch the organization to (e.g. “LAB3 2016-07-19 12:56:56 PM”).	
OrgClear	Dispatch	The dispatch with Responding organization tasks and the name of the responding organization (e.g. “LAB3 2016-07-19 12:56:56 PM, Police”).	Changes an organization’s ta status from Responding to No Response .
Send	Dispatch	The dispatch-related conversation you with to send a message to (e.g. “LAB3 2016-07-19 12:56:56 PM”).	Sends a message to the participan of a dispatch-related
	Message	Your new message. After typing a message, you must close the value with one set of double quotation marks (“).	conversation.
SetLocation	Location	The last known location of the officer. If you select a location with indoor location points, you may continue selecting those indoor locations (e.g. “East Office\First Floor\Boardroom”). If needed, close the value with one set of double quotation marks (“). (e.g. “East Office\First Floor\Boardroom”).	Sets an officer’s Last Known Location .
	Officer	The on duty officer whose location you want to set (e.g. “Feldman, Joseph”).	
StartOfficer	AssignedOfficer	The assigned officer whose status you wish to change to On Route (e.g. “Feldman, Joseph”).	Changes an assigned officer’ status on a task from Assigned On Route .

COMMAND NAME	PARAMETER(S)	VALUE(S)	COMMAND DESCRIPTION
SuspendTask	Officer	The officer assigned to the started task you wish to suspend (e.g. " Feldman, Joseph ").	Suspends a started officer task.
SwitchOperationalZone	AccessibleOperationalZones	The zone you wish to switch to. Note that you can only select zones that you have been granted access to by an administrator (e.g. " South Campus ").	Switches your operational zone. Any commands entered will be applied to your recently selected zone, however, the panels will continue to show the previous zone and you will not be able to use the Focus command until the layout has been reset.