Connect Prerequisites

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To install and configure Connect, speak to your Customer Success Manager. Before using Connect, ensure that:

- Connect and the Dispatch connector have been installed and configured, along with at least one additional connector (Lenel or C-Cure).
- All devices you wish to register in Connect have been registered and configured on the source system(s).
- The Dispatch locations and indoor locations you wish to associate with the devices have been created and are fully configured, including floorplan or map images uploaded for each master location and indoor location.
- Dispatch templates in the appropriate operational zones and work zones have been created for the events that will trigger a new dispatch, with a description or note that indicates the dispatch has been created through Connect.
- Users who will be accessing Connect has a Dispatch user account with **Connect Access** enabled on their profile.