

Incident Owner Overview

Last Modified on 02/24/2025 10:43 am EST

Once incidents are submitted through the portal, the [Incident Screener](#) assigns an incident owner. The Incident Owner reviews the record for accuracy and completion and can perform the following actions:

- Close the incident;
- Return the incident to the Triage for review;
- Create, edit, and complete incident tasks; and
- Assign an [investigator](#) and open an investigation.

Watch the video below for a brief overview of this user group.

Your browser does not support HTML5 video.

RESOLVER + ooo ⚙️ ? 👤

Incident Management ▼ **Incidents** Investigations Cases People

Incident Status **Open**

INC-2019-11-26-3 Physical Security INC-3

2019-11-26 At 7:06 this morning, an unauthorized person attempted to gain access to the premises.

Incident Severity
High TREE EXPORT PRINT

Incident Owner 👤 ▼ **Primary Incident Type** ▼

Incident Start DateTime ▼ **Additional Incident Types** ▼

Reviewing an incident.