


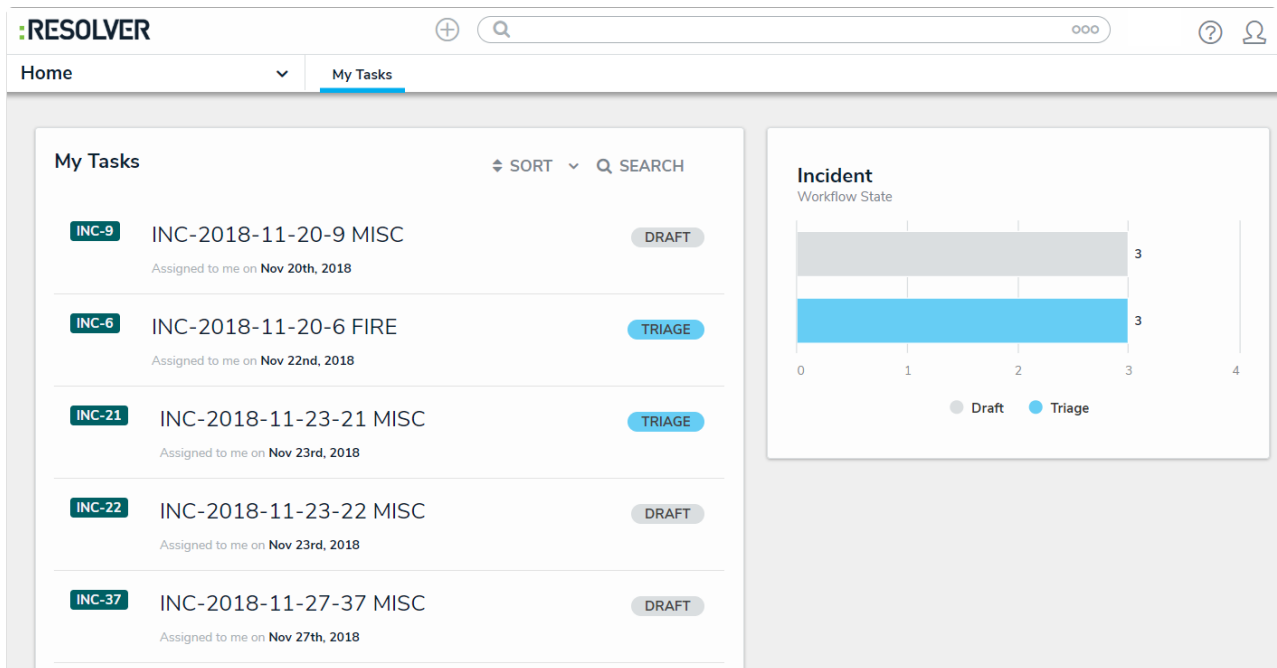
User Interface

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By default, the Incident Management homepage displays the **My Tasks** tab, which shows existing incidents that require your attention. The column chart to the right of your tasks shows the incidents' workflow states, such as **Triage**, **Under Investigation**, or **Review**.

 If you have other Resolver apps, you may see tasks from those apps in the **My Tasks** page.

At the top of each page is the **top bar** and **nav bar**.





The My Tasks page.

Top Bar


The following components are in the **top bar** on every page:



The top bar, which is displayed on every page.

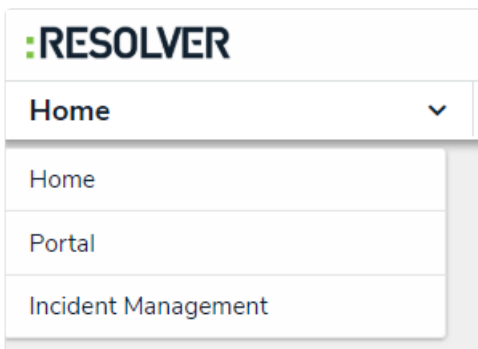
1. **Resolver or custom company logo:** Clicking the logo will return you to the **My Tasks** page.
2. **Quick Create:** Clicking the icon will open the **Quick Create** feature, which allows you to create objects outside of the Incident Management applications.
3. **Search:** Enter keywords to search for incidents and other objects. Clicking the  icon allows you to search by object type, such as Business Unit, Incident Type, or Issue.
4. **Help:** Clicking the  icon will take you to the Resolver Knowledge Base, Terms of Service, or the Resolver Support site. Clicking this icon will also display your current version of the

platform and your organization's [data region](#).


5. **User:** Clicking the  icon displays the name of the currently logged in user, as well as provides links to the **My Tasks** page and the **Logout** function.

Nav Bar

The **nav bar** contains a dropdown menu that displays links to the home page and all the applications your role has permission to view (if any). When working in the **Home** area of your organization (after logging in, clicking the **Home** link in the dropdown, or clicking the company logo in the top left of any page), the **My Tasks** tab and any starred reports tabs appear in the nav bar.



The nav bar. The options in the dropdown menu change when working in the Admin settings.

Clicking the name of the application in the nav bar menu will display the application and its activities, which are displayed as clickable tabs. The tab for the first activity in the application is selected by default. To view more tabs (if any), click the  icon.

The screenshot displays the Resolver application interface. At the top left, the Resolver logo is visible. Below it, a navigation bar contains a dropdown menu labeled 'Incident Management' and several tabs: 'Incidents' (which is selected and highlighted in blue), 'Investigations', 'Cases', and 'People'. To the right of the navigation bar is a search bar with a magnifying glass icon and a plus sign, and three utility icons: a gear, a question mark, and a user profile icon. The main content area is titled 'Incidents' and features a '+ NEW INCIDENT' button. Below this is a section for 'Active Incidents' containing three entries:

- INC-1** 2019-001 Bruised Foot from forklift operation **Open**
On June 30, 2019, Tristan Alves, the lead mechanic, and an assisting mechanic (Ainsley Martinet) were replacing a bearing on a forklift. Alves was removing a hydraulic line from the forklift being repaired while standing underneath the fork assembly. The fork assembly was supported approximately 10 feet above the ground by a nylon sling looped over the fork of a separate forklift. The assisting mechanic was jacking the forklift up...
- INC-3** INC-2019-11-26-3 Physical Security **Review**
2019-11-26 At 7:06 this morning, an unauthorized person attempted to gain access to the premises.
- INC-4** INC-2019-11-27-4 Health & Safety **Open**
2019-11-27 A forklift lost control and ran into the door, damaging it.

The nav bar displaying the activities in a selected application. Applications are selected from the dropdown menu to the left and activities are opened by clicking the tabs.



Clicking an activity tab displays the landing page for the activity and not the last object or report you may have been working with.