

Version 2.4 Release Notes

Last Modified on 12/12/2018 11:29 am EST

See the [Version 2.4 Feature Overview Video](#) article for a video introduction to some of these new features.

New Features

Assessment Management

A number of new features make it easier to manage assessments, including the ability to:

- Delete unused data definitions;
- Modify any fields currently used in an assessment;
- Select a new data definition for an unlaunched assessment;
- [Delete a launched assessment type](#) and all its data; and
- [Delete an individual assessment object](#) and its instances (evaluations).

Note that only administrators with Delete permissions enabled on the assessment type can delete launched assessments and assessment objects.

Email Daily Digest

The [Messaging action](#) on a workflow now offers a nightly delivery frequency to queue all the email notifications a user would receive for the transition in a single email. If the same role and email template are selected for additional Messaging actions, users will receive one email with a consolidated list of all the objects that require their attention, even if they're from multiple object types. For added convenience, admins also have the option to include a link in the email to the user's homepage (My Tasks or starred reports).

:RESOLVER

Hi 

Our quarterly CSA launched today. As a Control Owner you are expected to login and update the control you own. Please ensure you have completed this task by 2018-10-09. As the due date approaches, reminders will be sent out. If you have any questions, please contact: Sarah.Barkley@Companyname.com

Your Controls are listed below or you can access a report via the homepage link at the bottom of the email.

Click the links below to access

[Travel and entertainment expenses are audited or reviewed on a sample basis.](#)

[The entity's privacy policies address the disclosure of personal information to third parties.](#)

[Preferred provider agreements are in place to obtain lowest travel rates.](#)

Click the link below to access

[Your Homepage](#)

Powered by **:RESOLVER**

You received this email because your company has subscribed to Resolver

Workflow State Variables

Administrators can use workflow states as relationship/reference variables in conditions or formulas. Depending on the [sub-type](#) selected, these variables will check if some or all of the objects are in the specified state or provide a count of the objects in that state.

VARIABLES

Variable Type **Relationship**

Relationship Controls

Available Components

Select one...

SUM (Review Comments)	FORMULA
# Significant Deficiencies	FORMULA
Draft	STATE CONTROL STATUS
Active	STATE CONTROL STATUS
Archived	STATE CONTROL STATUS
Self Assessment	STATE COMPLIANCE CSA WORKFLOW
Compliance Team Review	STATE COMPLIANCE CSA WORKFLOW
Remediation	STATE COMPLIANCE CSA WORKFLOW

CANCEL CREATE

Identify Form Conflicts & Set a Priority

When a user belongs to two or more roles that have permission to view the same object, Core will automatically display the most recently created standard form for that object, which could create a [form conflict](#). Now, using the Impersonate feature, administrators can navigate to a particular form to check if a conflict exists.

TURN OFF IMPERSONATION MODE Impersonation mode: On Impersonating: Caroline Sorensen

RESOLVER (+) (Q) (ooo) (?) (u)

Risk Management Identify Risks Assess & Treat Monitor & Review ...

Uh oh, this form is in conflict. Adjust the priority in the configurable form builder ...

Create Risk

Create a New Risk

Risk Name

Description

Processes **Risk Sub Category**

Search + Search +

If a form conflict does exist, a number can be entered into the new Priority field when editing the form, so that the form with the higher assigned priority is displayed to the user.

Admin: Edit Configurable Form

Business Unit - Edit

Name

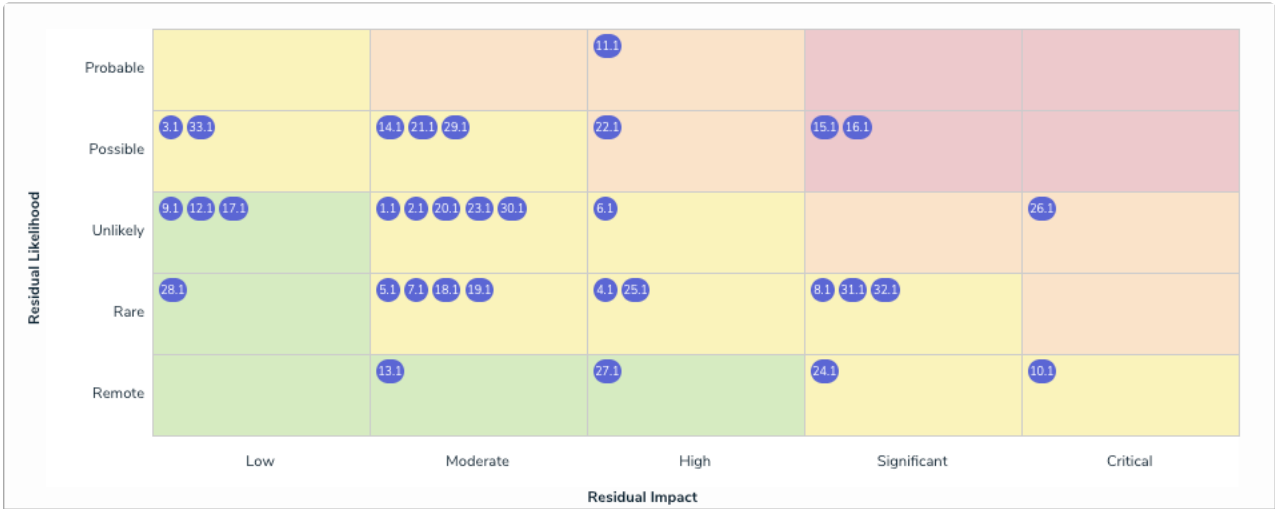
Description

Priority

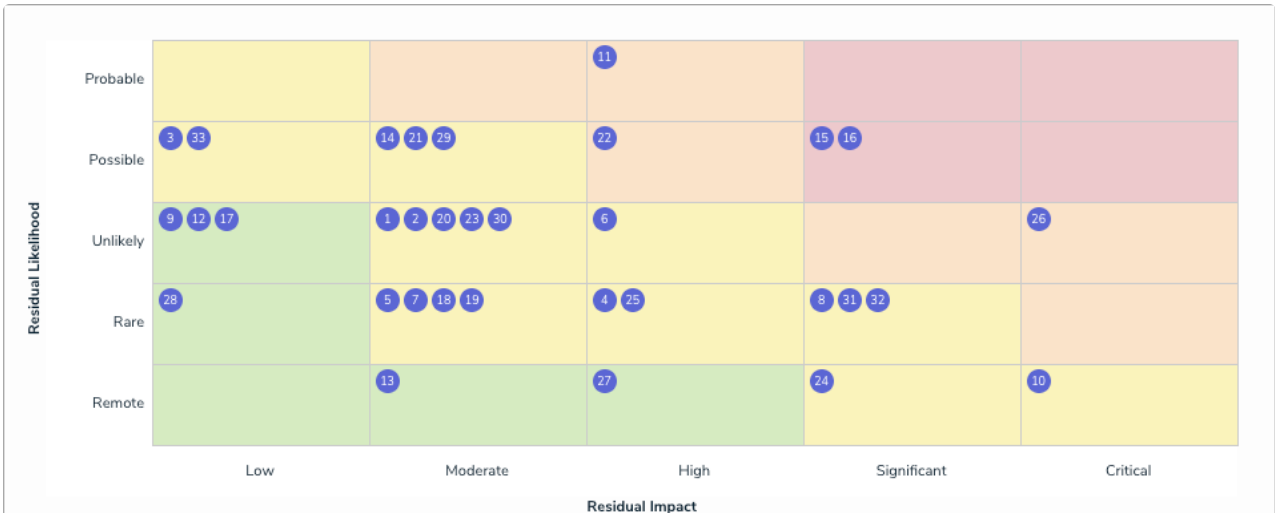
Where does this form rank in relation to other forms for this object type if multiple forms conflict (1 being lowest)?

Heat Map Display

Two new options in the [heat map](#) settings allow administrators to show or hide decimals for assessment objects as well as the field or formula names selected for the X and Y axes.



A heat map with decimals displayed.



A heat map with the decimals hidden.

UI Improvements

The user interface for objects displayed in search results, the assessment scoping screen, and the advanced relationship/reference palette have been streamlined with a more intuitive design. This includes hiding references to assessments if no assessment data exist, automatically displaying existing objects that can be added to a relationship or reference through the palette, and displaying a message when a search yields no results.

C-10.4 Risk assessment efforts are subject to review

Risk assessment efforts are subject to review and approval by key business stakeholders.

PAST ASSESSMENTS ▾

Indicator [GO TO DETAILED RESULTS](#)

IND-16 Privacy Failure Index

No of customers PII at risk in last 12 months / total number of customers

Library **DRAFT**

PAST ASSESSMENTS ▾

- IND-16.4 Risk and Control Self Assessment 2018 - Q1 LONDON **NOT STARTED**
- IND-16.3.1 Risk and Control Self Assessment 2018 - Q1 LONDON **NOT STARTED**
- IND-16.2.1 Risk and Control Self Assessment 2018 - Q1 LONDON **NOT STARTED**
- IND-16.1.1 Risk and Control Self Assessment 2018 - Q1 LONDON **NOT STARTED**
- IND-16.3 Risk and Control Self Assessment 2018 - Q1 SHARED SERVICES **NOT STARTED**

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Search results before version 2.4.

Risk [GO TO DETAILED RESULTS](#)

R-1 **Loss of customer confidence**
Inability to recover critical processes within stated objectives; loss of stakeholder or investor confidence

ASSESSMENTS ▾

Control [GO TO DETAILED RESULTS](#)

C-1 **Customer evaluation assessments**

ASSESSMENTS ▾

C-2 **Formal customer feedback process**

ASSESSMENTS ▲

R& C Self Assessment	2018 - Q2	TORONTO	SELF ASSESSMENT
R& C Self Assessment	2018 - Q2	TORONTO	SELF ASSESSMENT
R& C Self Assessment	2018 - Q2	TORONTO	SELF ASSESSMENT
R& C Self Assessment	EDMONTON	2018 - Q3	SELF ASSESSMENT
R& C Self Assessment	2018 - Q2	TORONTO	SELF ASSESSMENT

LOAD MORE

Search results after version 2.4.

Data Region Identification

The login screen and help icon in the top bar now displays the country where your organization's data is being stored.

Miscellaneous Improvements

- Made design and wording improvements to the email templates.
- Adjusted the colors on heat map reports for better readability.
- You can now view the unique IDs for assessment instances by hovering your cursor over an ellipsis in the search results, the scoping screen, and relationship palette.
- Object Type External Reference ID is now the default Identifier Type when using Data Import.

Bug Fixes

- Improved report loading time when retrieving formula and assessment data.
- Fixed a bug that caused database connection issues when recalculating a large number of formulas.

- There is longer a lag when typing data into a large form in Internet Explorer.
- Fixed an issue that would occasionally prevent inferred permissions from being saved.
- Creating an object after converting a single select list to a multi-select list no longer produces an error.
- Deleted relationship objects no longer continue to appear in a related object's table.
- The pop-up calendar now shows 31 days for the month of March instead of 30.
- Fixed an issue that sometimes caused Data Analytics reports to fail upon export.
- Table columns no longer disappear when applying report filters.
- Fixed a bug that sometimes prevented a heat map from regenerating.
- Parameters are no longer deleted when a report page is reloaded.
- Fixed an issue that produced inconsistent or incorrect search results when using the Search field in an activity.
- Objects added to relationships on assessment forms are no longer removed after refreshing your browser.
- Fixed an issue that prevented an object from transitioning out of the Creation state after removing values from a required field.
- Duplicate assignees no longer appear in report tables.
- Data Import no longer produces an error when attempting to import a role with a user that belongs to a user group.