

# Languages Overview

Last Modified on 12/23/2024 9:59 am EST

## Overview

The **Languages** feature allows you to customize the language of the text in Resolver's user interfaces (e.g., applications, fields, object types, etc.) from the Administrator settings menu. By downloading a languages .csv file, you can map language translations to the user interface text and upload the .csv file for use within Resolver.

After a user logs in, Resolver uses the default browser language and maps the correct .csv language file to the user interface. If Resolver cannot match to the user's default browser language, the system will look at the user's Resolver profile to map the correct language.

## Related Information/Setup

For more information on how to download a language .csv file, please refer to the [Add a New Language](#) article.

## Important Notes

- Translations are not pre-loaded or automatic. They must be manually entered into the spreadsheet.
- Content in the spreadsheet inside curly { } brackets is dynamic and should not be translated.
- If the user's browser is set to an unconfigured language and the user has made no changes to the language preferences in their profile, the default language is U.S. English.
- You can select a pre-configured language in a [users profile](#) to choose how the UI (User Interface) and applications will be translated.



**Note:**

The default language selected in a user's browser will take precedence.

- If your version of Resolver contains multiple organizations, translations must be configured for each org.
- Once a new language has been added to Resolver, it's impossible to delete it; however, you may edit the translations.
- Editing the default language through this feature is not currently supported.
- All screens in the **Admin Overview** section do not support language translations and will remain in the default system language. All other end-user facing screens will be translated

accordingly.

---

## Supported Languages

**Resolver®** supports the following language translations:

Supported Language	Dialect
Afrikaans	
Albanian	
Amharic	
Arabic	
Basque	
Belarusian	
Bemba	
Bengali	
Bosnian	
Bulgarian	
Burmese	
Cantonese	
Catalan	
Chinese Traditional	Chinese Simplified
Creole	
Croatian	
Czech	Czech Republic
Danish	Denmark
Dutch	Belgium Netherlands
English	Australia Belize Canada Caribbean Ireland Jamaica New Zealand Philippines

	South Africa
	Trinidad
	UK
	U.S.A.
	Zimbabwe
Esperanto	
Estonian	
Faroese	Faroe Island
Filipino	
Finnish	
French	Austria
	Belgium
	Burkin a Faso
	Canada
	France
	Galician
	German
	Luxembourg
	Monaco
	Spain
Germany	German
	Liechtenstein
	Luxembourg
	Switzerland
Greek	
Gujarati	
Haitian (Creole)	
Hebrew	
Hindi	
Hungarian	
Indonesian	
Italian	Italian
	Switzerland
Japanese	
Karen	
Kazakh	
Khmer	

Kinyarwanda	
Kiswahili (Swahili)	
Korean	
Latvian	
Lithuanian	
Macedonian	
Malay	
Malayalam	
Maltese	
Maori	
Marathi	
Norwegian	Bokmal
Oromo	
Persian	
Polish	
Portuguese	Brazil
	Portugal
Q'uechi	Bolivia
	Ecuador
	Peru
Romanian	
Russian	
Serbian	Bosnia
	Montenegro
Sinhala (Sinhalese)	
Slovak	
Slovenian	
Somali	
Spanish	Argentina
	Basque
	Bolivia
	Castilian
	Catalan
	Chile
	Columbia

	Costa Rica
	Dominican Republic
	Ecuador
	El Salvador
	Guatemala
	Honduras
	Mexico
	Nicaragua
	Panama
	Paraguay
	Peru
	Puerto Rico
	Spain
	Uruguay
	Venezuela
Swahili	
Swedish	Sweden
	Finland
Switzerland	German
Tagalog	Philippines
Tamil	
Telugu	
Thai	
Turkish	
Ukrainian	
Urdu	
Vietnamese	
Welsh	
Xhosa	South Africa
Zulu	South Africa

## Unsupported Languages

**Resolver** does **Not** support the following language translations:

**Unsupported  
Languages**

Azerbaijani
Catalan (Valencian)
Dari
Georgian
Hause
Nepali
Pashto
Punjabi