

# Add a New Language

Last Modified on 11/24/2023 10:13 am EST

## Overview

Administrators can upload language translations to customize their system language.

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## User Account Requirements

The user account you use to log into Resolver must have Administrator permission to access the Languages tile.

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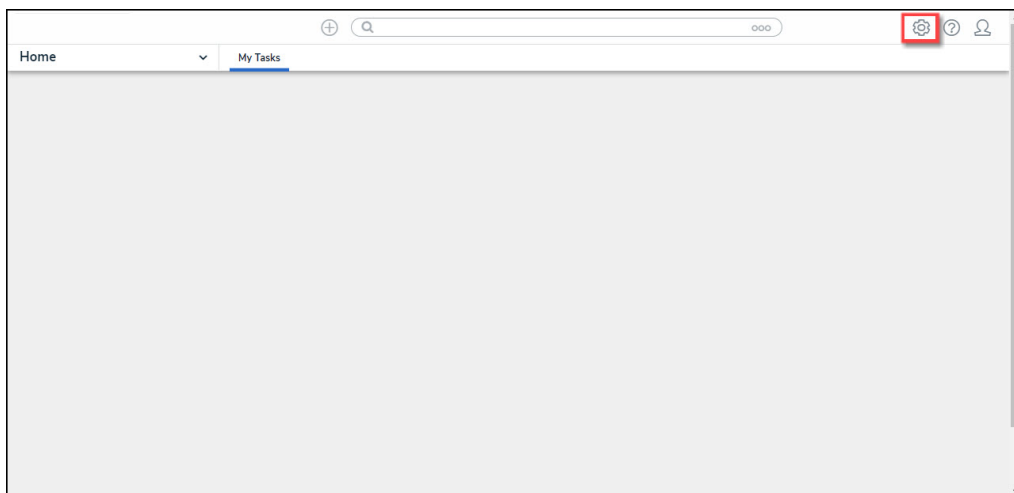
## Related Setup/Information

Please see the [Languages Overview](#) article for further information regarding supported languages.

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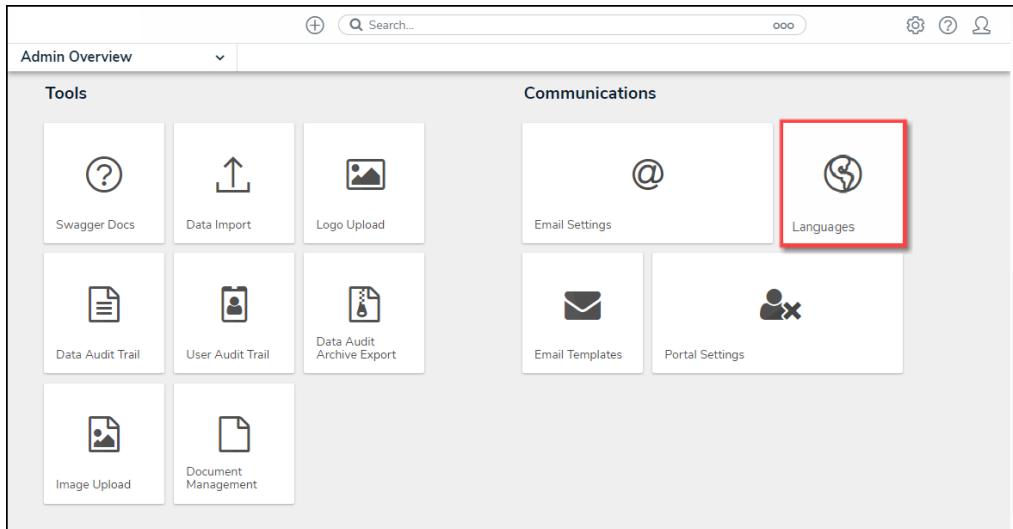
## Navigation

1. From the **Home** screen, click on the **System** icon.



*System Icon*

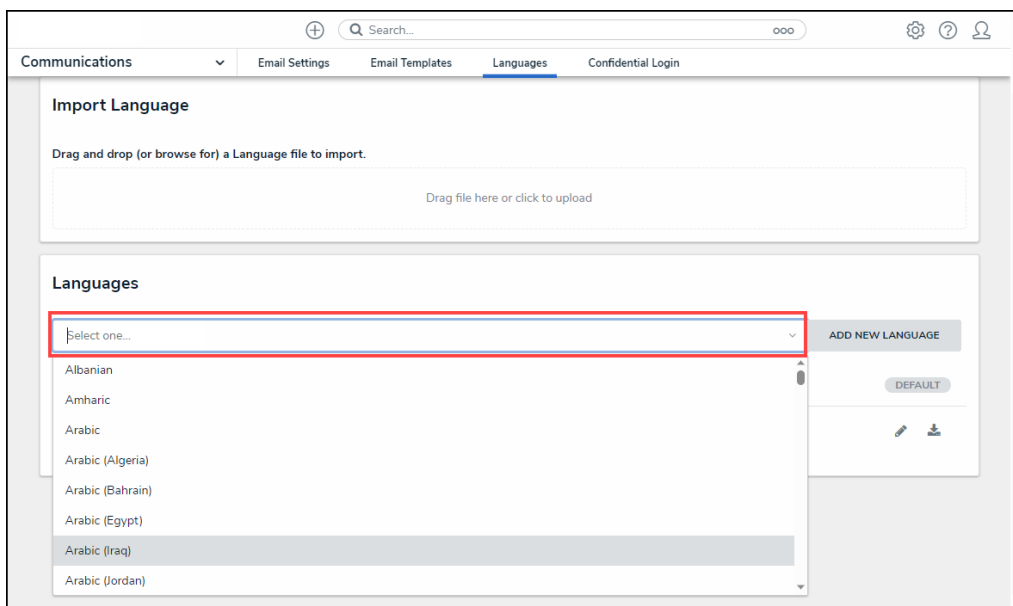
2. From the **Admin Overview** screen, click on the **Languages** tile under the **Communications** section.



*Languages Tile*

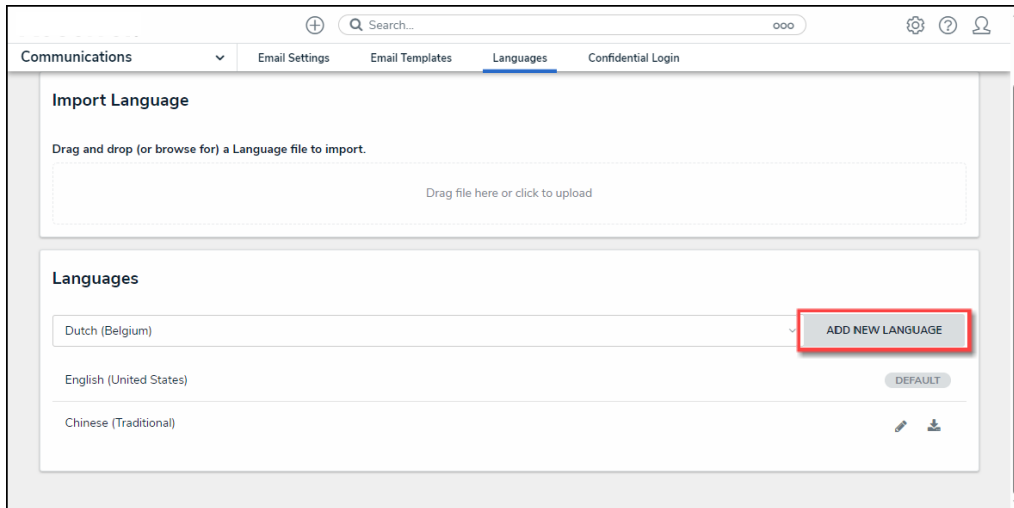
## Adding a New Language Translation

1. From the **Admin: Languages** screen, click the **Add New Language** field and select a language from the dropdown menu.



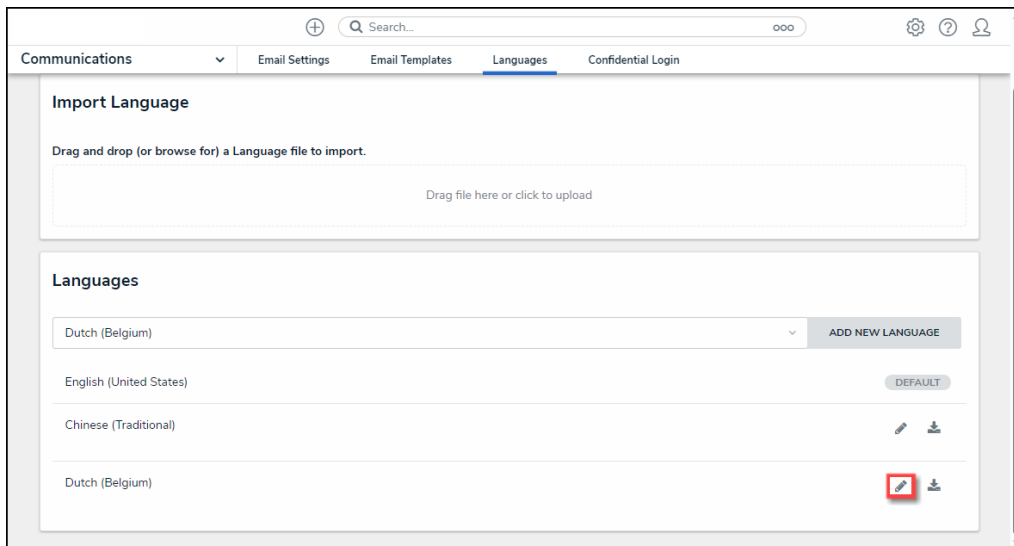
*Add New Language Field*

2. Click the **Add New Language** button to add the language to the list of available languages.



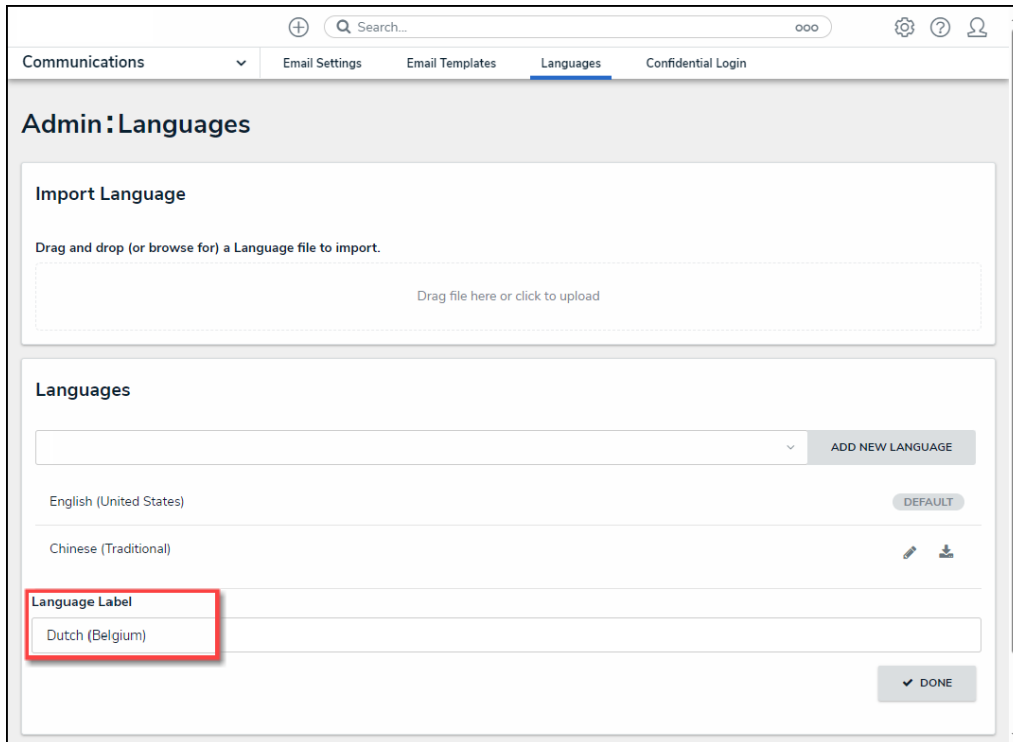
*Add New Language Button*

3. **(Optional)** Click the **Edit** icon.



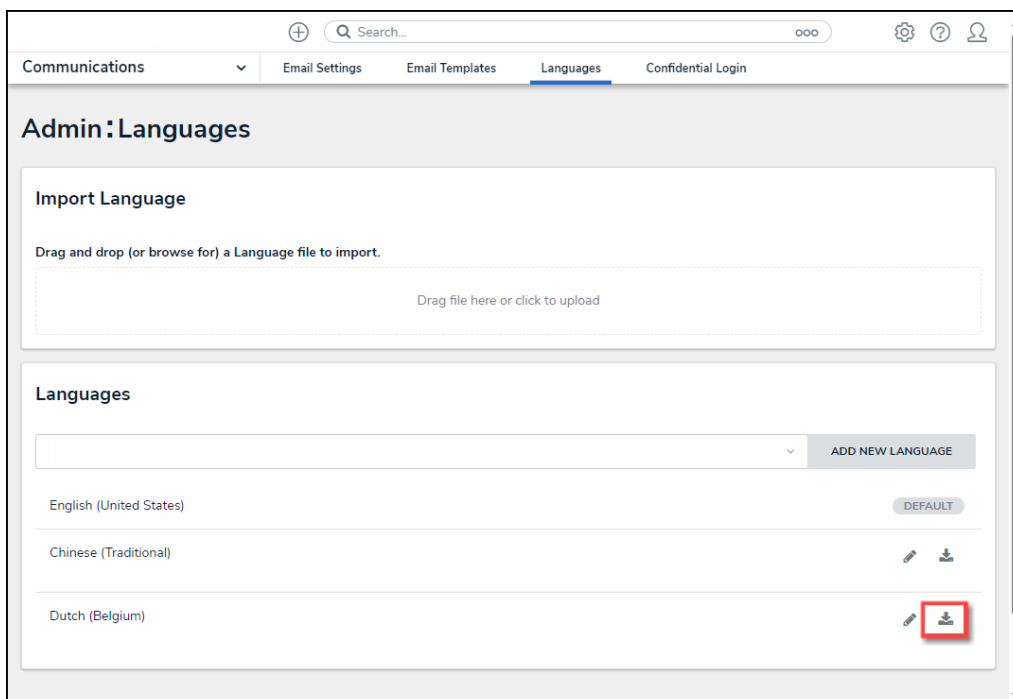
*Edit Icon*

4. Enter a new Language Label in the **Language Label** field.



*Language Label Field*

5. Click the **Done** button to save changes.
6. Click the **Download** icon next to a language to download the .csv language spreadsheet.



*Download Icon*

7. The .csv language spreadsheet will download to the connected PC's Download folder.
8. Navigate to the Download folder and click the Internationalization\_Export\_[date]\_[language]

code].csv file.

- From the **Platform** tab, filter the **Language** column (last column F) by empty cells, indicating new content.

View	Component	Section	Key	US English (en-US) DEFAULT	Dutch (Belgium) (nl-BE)
mfaSetup	body	error	platform:MFASetup:body:error	MFA set up failed.	
		p1	platform:MFASetup:body:p1	Your account has an option to set up	
		p2	platform:MFASetup:body:p2	Multi-factor authentication (MFA).	
				Multi-factor authentication is an effective way to give	
				additional layer of protection to your data by securing your	
		p3	platform:MFASetup:body:p3	account.	
	setupBtnTxt	success	platform:MFASetup:body:success	MFA is successfully set up.	
	setupDropDownTxt		platform:MFASetup:setupBtnTxt	SETUP MFA	
	title		platform:MFASetup:setupDropDownTxt	MFA Setup	
			platform:MFASetup:title	Multi-Factor Authentication Setup	

*Language Column*

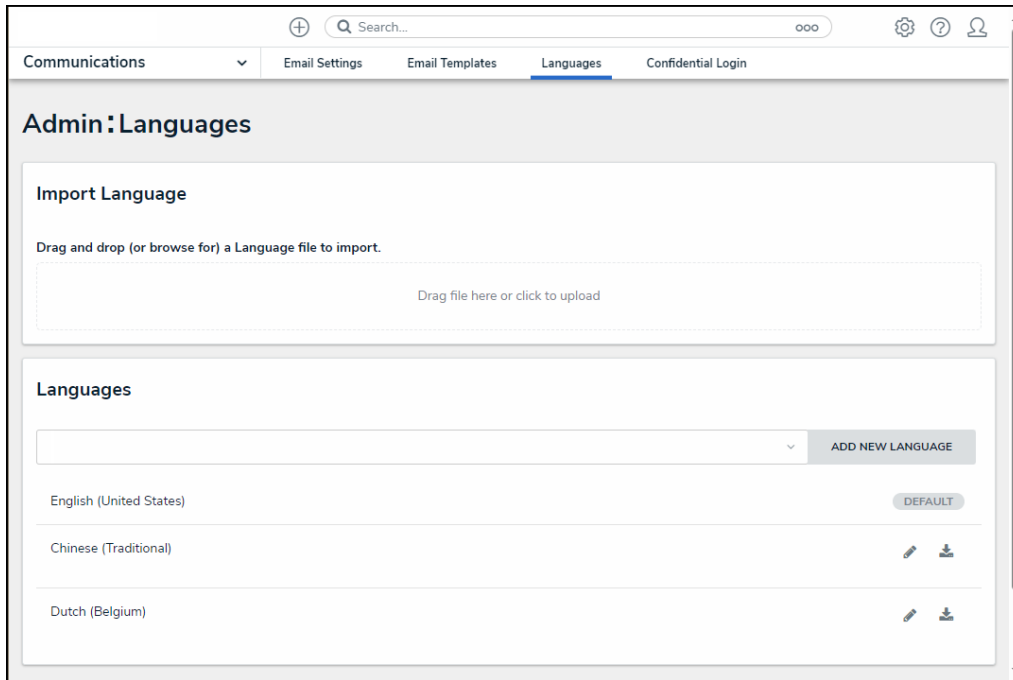
- Enter the translations for column E (US English Default) into column F.

**Note:** Content in the spreadsheet inside curly brackets is dynamic and should not be translated. If a translation is entered between the curly brackets, that translation will overwrite any dynamic text.

- Save your changes on the spreadsheet in an easily accessible location.

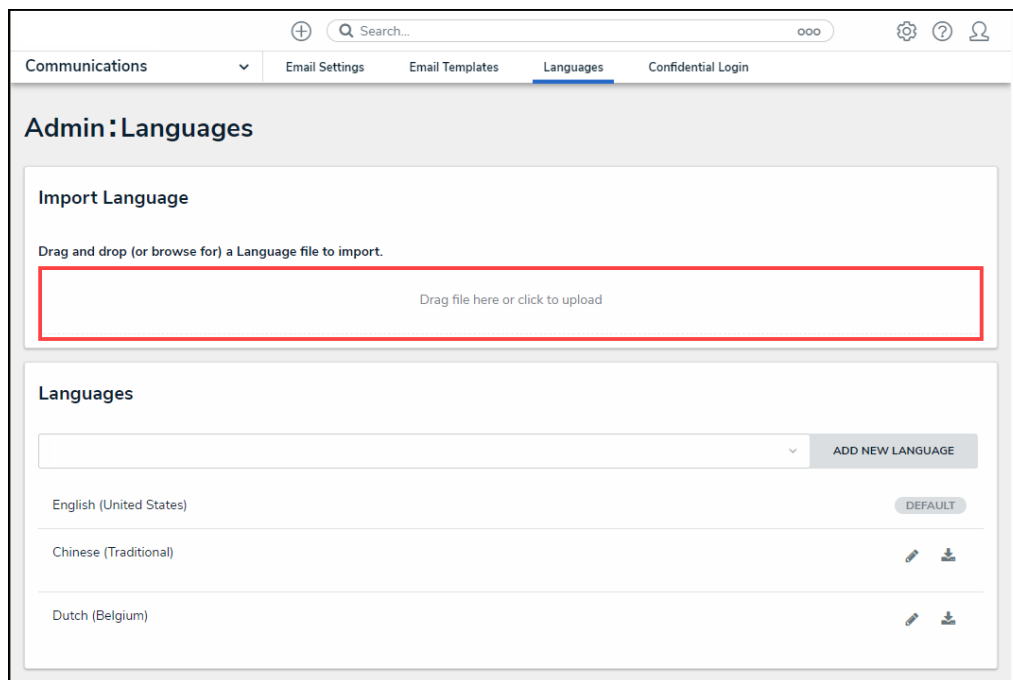
**Warning:** Do not remove any data from the Key column (column D) on the Applications tab worksheet. Removing data from this column will cause an error when uploading the spreadsheet.

- Navigate back to the **Admin: Languages** screen.



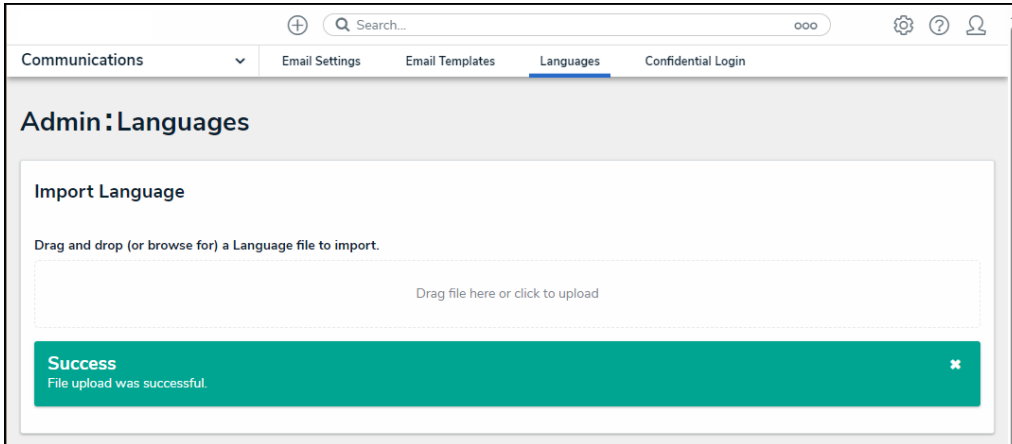
*Admin: Languages Screen*

12. Drag and Drop the .csv language spreadsheet into the designated area, or click the designed area and select the .csv language spreadsheet from the connected PC.



*Admin: Languages Screen*

13. A system-generated message will appear if the .csv language spreadsheet is successfully uploaded.



*Successful Update Message*