

Error - Fixing the Invalid Date Value Error

Last Modified on 12/07/2022 3:00 pm EST

Overview

When importing **Date** fields into Resolver, the **Invalid Date Value** error will cause your data import to fail.

- invalid date value 06/30/1954 in Date of Birth - ref value of row is PC000004

Invalid Date Value Error

The **Invalid Date Value** error can also occur using the recommended date format.

- **Recommended Date Format:** MM/DD/YYYY (e.g., 10/01/2023)

Cause

This error occurs when data in the .csv file is from different sources or copied and pasted into the file.

Solution

To resolve the **Invalid Date Value** error, you must use the Text to Columns function in Excel® to reformat the data in the **Date** column.

Required Information/Setup

For this fix, you will need access to a version of Excel or equivalent software with a Text to Columns function.

Please refer to the **Data Import** landing page for information on how to import data into Resolver.

- [Data Imports](#)

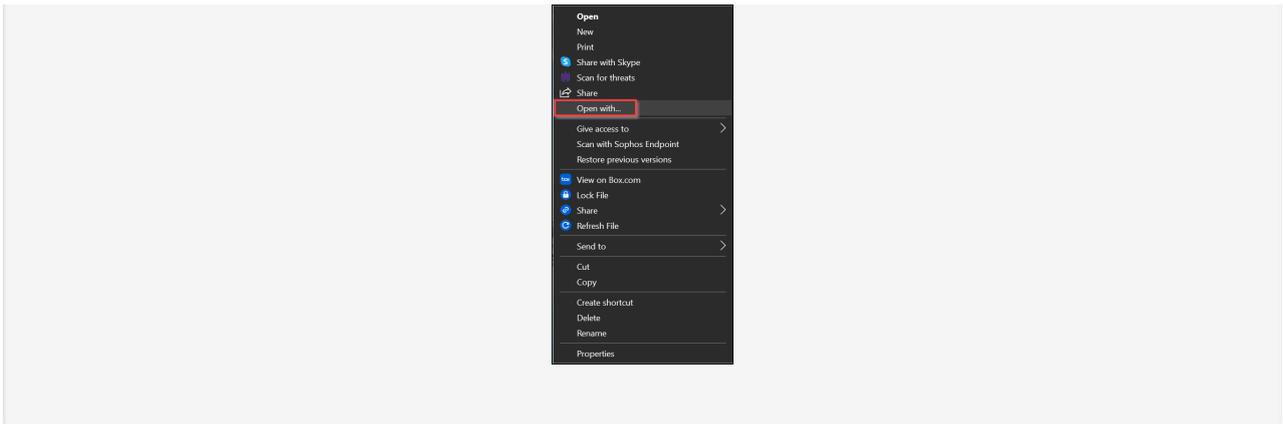
Using Excel's Text to Columns Function

1. Open the .csv file you are attempting to upload to Resolver in Excel.

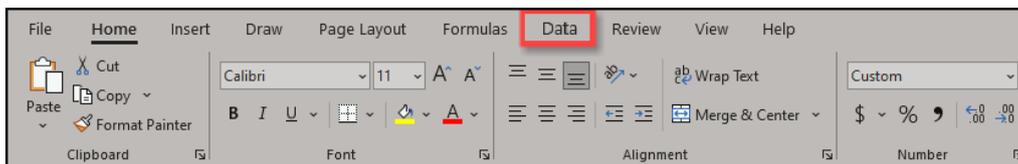


Tip:

If Excel is not your default app, move your cursor over the .csv file and click the **Right** mouse button. Select **Open with** from the pop-up menu. Select or search and select Excel.



2. Highlight the **Date** column on the spreadsheet by clicking the first date entry and pressing and holding the **Shift** key. Scroll to the bottom of the column and click the last date entry selecting all the data in the column.
3. Select **Data** from the **Toolbar**.



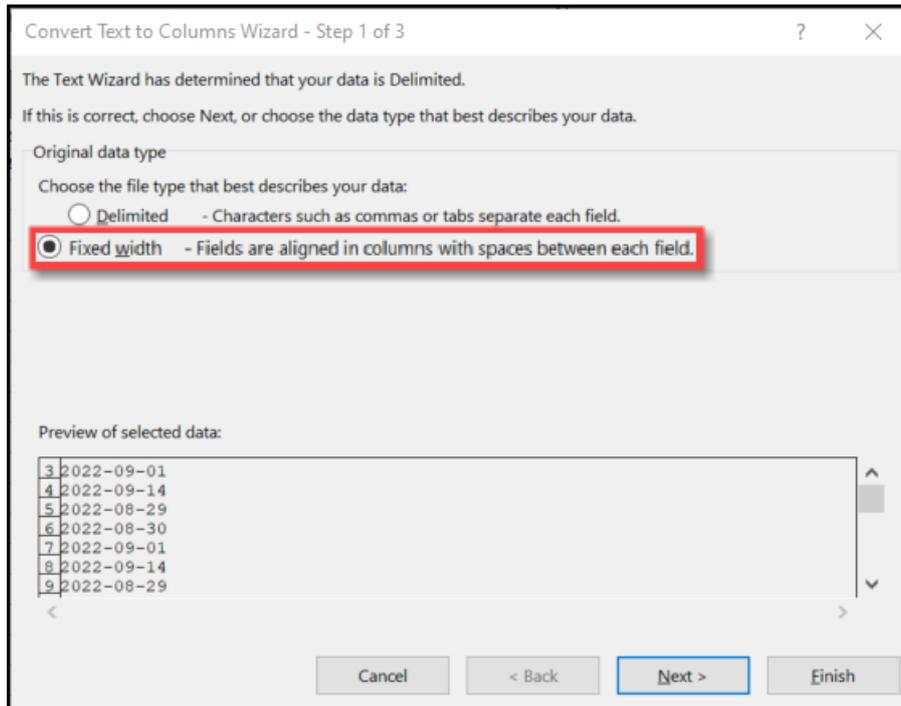
Toolbar - Data

4. From the **Data** ribbon, select the **Text to Columns** button.



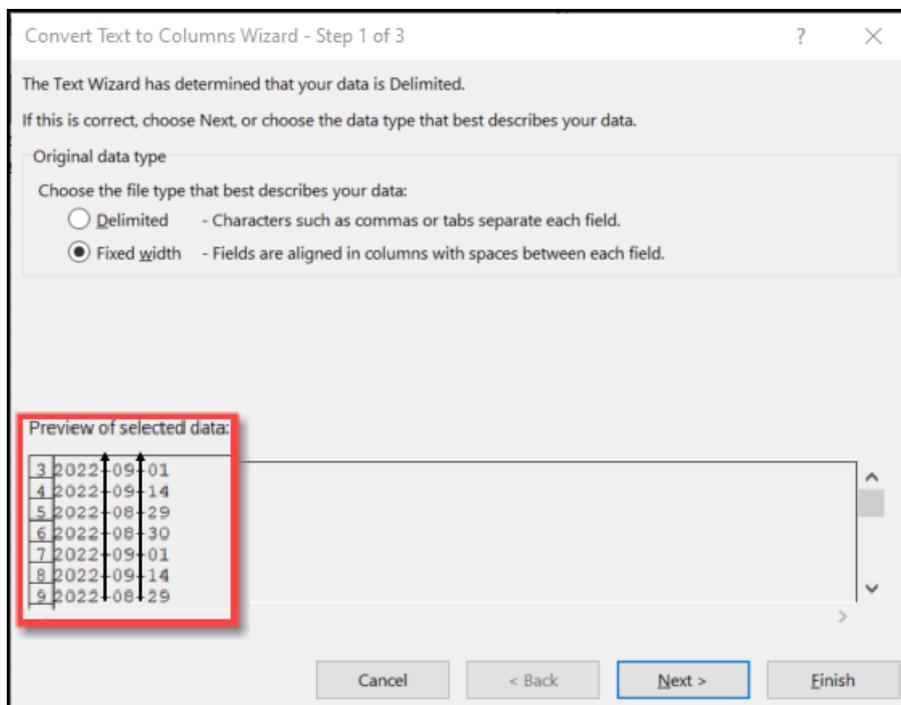
Text to Columns Button

5. From the **Convert Text to Columns Wizard**, select the **Fixed width** radio button.



Convert Text to Columns Wizard - Fixed Width

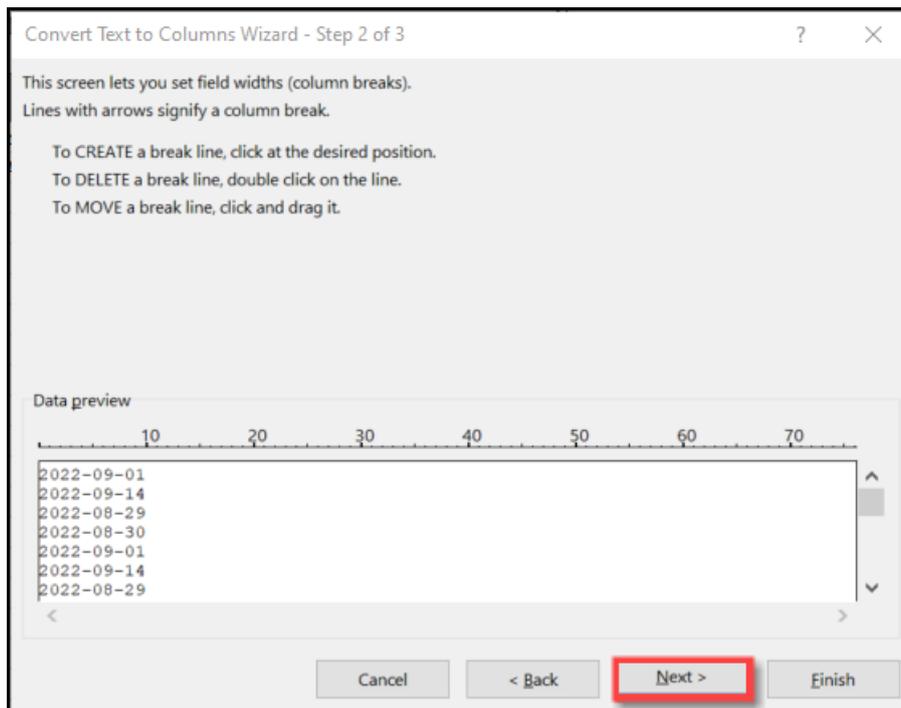
6. **(Optional)** If **Column Break Lines** appear in the **Preview of selected data** section, remove the **Column Break Lines** by clicking on them. **Column Break Lines** are black vertical arrows which separate the data in the **Preview of selected data** section.



Column Break Lines

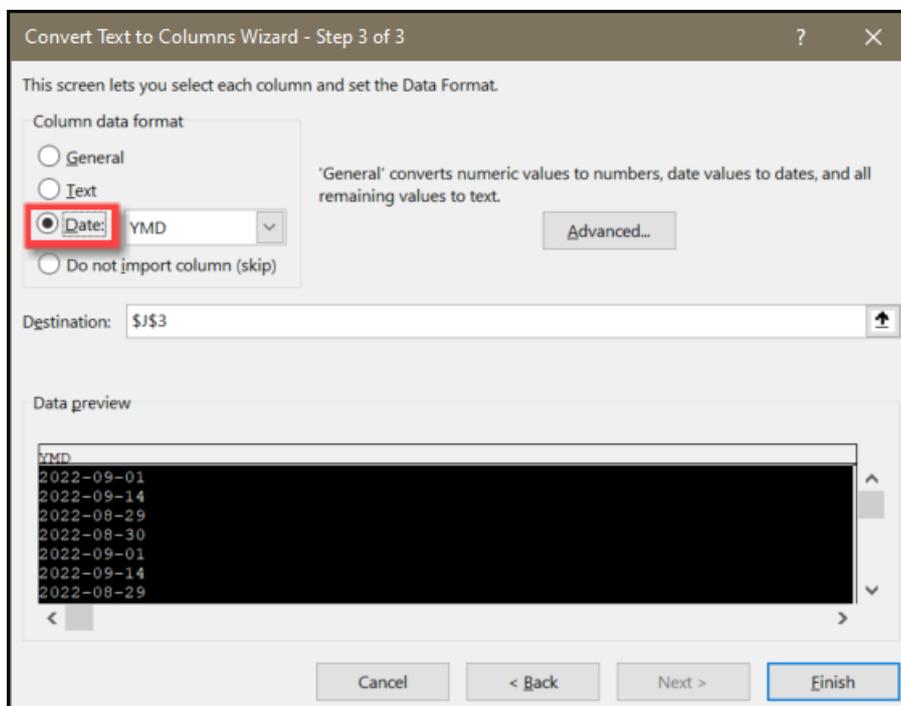
7. Click the **Next >** button to proceed to step 2.
8. From the **Step 2 Wizard** screen, click the **Next >** button to skip step 2 of the **Convert**

Text to Columns Wizard.



Skip Step 2

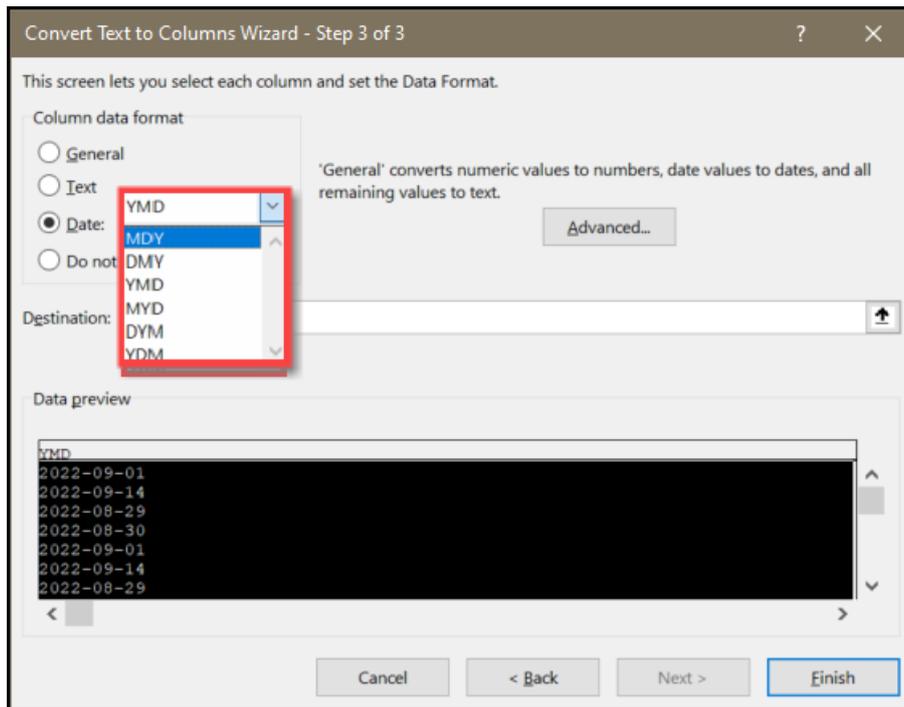
- From the **Step 3 Wizard** screen, click the **Date** radio button on the **Column date format** section.



Select the Date Radio Button

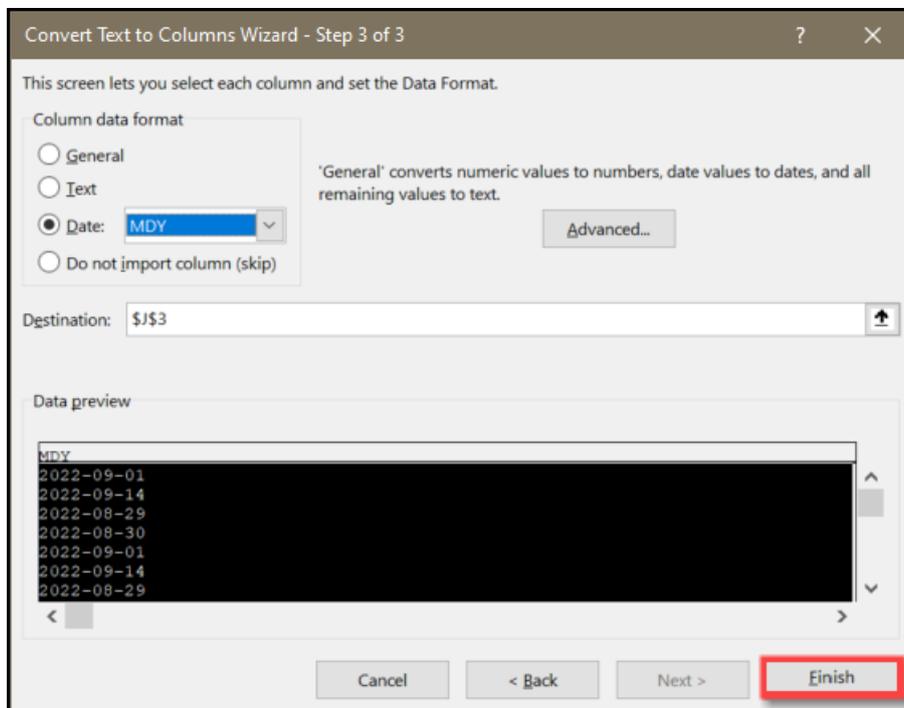
- Click the **down arrow** next to the **Date** field and select the **MDY** date format from the

drop-down list.



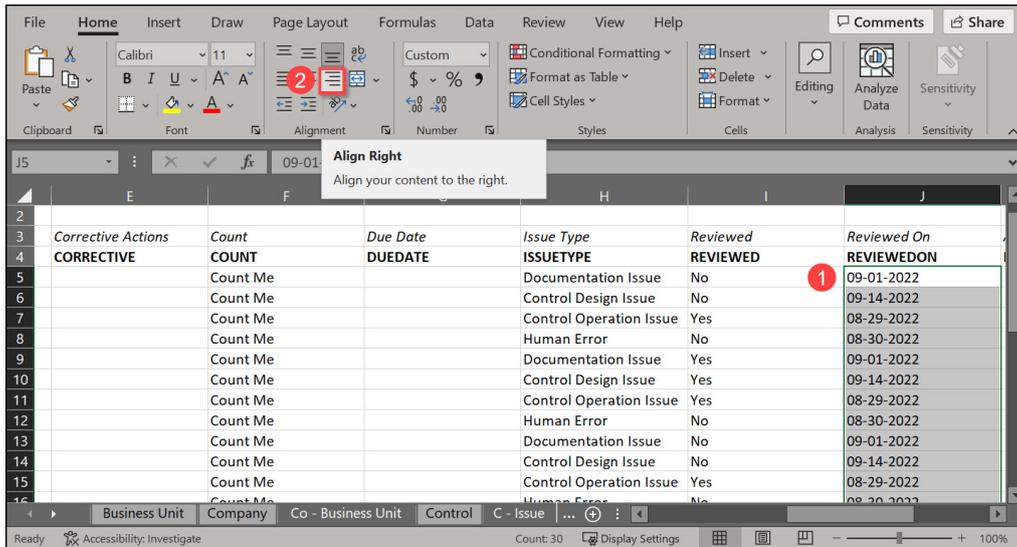
Select MDY From the Drop-Down List

11. Click the **Finish** button.



Finish Button

12. Make sure that the **Date** column is right aligned by highlighting the **Date** column and selecting the **Align Right** button from the **Alignment** section on the **Home** menu.



Align Right

- Now that you have reformatted the **Date** column in your .csv file, you should be able to import the file into Resolver without receiving the **Invalid Date Value** error,