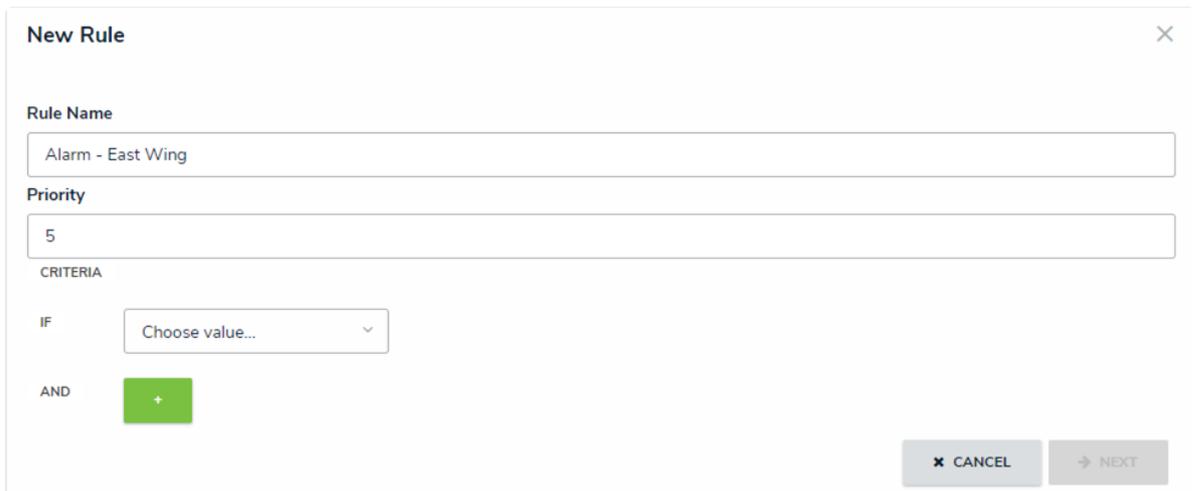


# Create a New Rule

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## To create a new rule:

1. Click **Rules** to display the **Rules** page.
2. Click **New** to display the **New Rule** screen.
3. Enter a name for the rule in the **Rule Name** field.
4. Type a priority number in the **Priority** field. Rules with a lower priority number take precedence over rules with a higher number (e.g. a rule with a priority of 3 will take precedence over a rule with a priority of 5). By default, the next available priority number will appear in the field. One is the lowest number (and highest priority) that can be assigned to a rule.



The screenshot shows a 'New Rule' form with the following fields and options:

- Rule Name:** A text input field containing 'Alarm - East Wing'.
- Priority:** A text input field containing '5'.
- CRITERIA:** A section with an 'IF' dropdown menu set to 'Choose value...' and an 'AND' button with a green plus sign.
- Buttons:** 'CANCEL' and 'NEXT' buttons at the bottom right.

*A new rule with a name and priority, but no criteria.*



If a rule is assigned a priority that was previously assigned to another rule, Connect will automatically assign the next available priority number to the *existing* rule (e.g. if two rules were assigned a priority of 10, the new rule will automatically be assigned a priority of 10 and the old rule will be assigned 11).

5. From the **Choose value...** dropdown, select one of the following rule categories:
  - **Event Type Name:** Type the *exact* name of the event type in the field.
  - **Event Type Tag:** Select an event type tag from the dropdown menu.
  - **Event Time:** Select a period of time during which the event must occur (e.g. between 13:00 on Tuesday and 13:00 on Monday) from the time pickers, then select the days from dropdown menus.
  - **Connector Name:** Select a connector from the dropdown menu.

- **Device Name:** Type the *exact* name of the device in the field.
- **Device Tag:** Select a tag from the dropdown menu.
- **Device Type:** Select a device type from the dropdown menu.
- **Device Location:** Select either **Equals** or **In** from the middle dropdown menu, then select a location or indoor location from the last dropdown menu. **Equals** means the rule applies to events that occurred at the exact selected location (e.g. Benjamin Building) while **In** means the rule applies to the selected location and any indoor locations saved to it (e.g. Benjamin Building, Floor 1, and Floor 2).

The screenshot shows a 'CRITERIA' section with an 'IF' condition. It consists of three dropdown menus: 'Device Location', 'In', and 'Benjamin Building'. Below these, there are two green '+ ' icons, one under 'AND' and one under 'OR'. At the bottom right, there are 'CANCEL' and 'NEXT' buttons.

*Adding criteria to a new rule.*

6. **Optional:** Click the **OR**  icon to include additional **OR** criteria. For example, including an additional OR criteria for Event Type Tag means that an action will be triggered if an event with an Access Denied tag **or** Alarm tag occurs. Click the  icon beside criteria to delete them, if necessary.

The screenshot shows a 'CRITERIA' section with an 'IF' condition. It has two criteria connected by 'OR'. The first is 'Event Type Tag' equals 'Access Denied', and the second is 'Alarm'. Each criterion has a red '-' icon to its right. A green '+ ' icon is shown below the second criterion.

*Including additional OR criteria to the rule.*

7. **Optional:** Click the **AND**  icon to include additional **AND** criteria. For example, adding an Event Type Tag for Access Denied then adding AND criteria for the Camera Device Type means that an action will be triggered only if an event with an Access Denied tag **and** an Access Control Device Type occurs. Click the  icon beside the criteria to delete them, if necessary.

CRITERIA

IF  EQUALS

OR

AND  EQUALS

OR

AND

*Including additional AND criteria.*



If you're creating multiple criteria for a single category type (e.g. **Event Type**, **Connector Name**, **Device Location**, etc.), use the **OR** operator. If **AND** is used, Connect will automatically apply the **OR** operator once the criteria are saved and the page is refreshed.

8. Click **Next** to display the available actions.
9. Select a checkbox beside one or more of the actions, which include:
  - **Create Dispatch:** Creates a new dispatch. If you select this action, you must also select a Dispatch operational zone, work zone, and template from the dropdown menus.
  - **Create Alarm:** Creates a new alarm in Dispatch to be managed by the dispatcher in the **Alarms** panel, where they can create new dispatch for the alarm or acknowledge and close the alarm in both Dispatch and the source system. If you select this action, you must also select an operational zone, work zone, and template from the dropdown menus.
  - **Create Activity:** Creates a Perspective activity based on the event. If you select this action, you must also choose a Perspective priority and call category (or categories).
  - **Acknowledge:** Automatically acknowledges in the source system that an event has occurred. If you select this action, you cannot select the **Close** action. This action may vary by connector. Refer to your source system's documentation for more information.
  - **Close:** Automatically removes the event in the source system. If you select this action, you cannot select the **Acknowledge** action. This action may vary by connector. Refer to your source system's documentation for more information.



You can only select one **Create** action (**Create Dispatch**, **Create Alarm**, or **Create Activity**) per event.

**Rule Name**  
Alarm - East Wing

**Priority**  
5

**ACTIONS**  Create Dispatch  Acknowledge  Close [?](#)

**Operational Zone**  
Caissa Fischer

**Work Zone**  
Bishop Brownstone

**Dispatch Template**  
Device Tag Template

*Selecting the actions for the rule.*

10. Click **Save** to save your changes.